

THE CASINO GAMING ACT

THE CASINO GAMING (GENERAL) REGULATIONS, 2025

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PROCLAMATIONS, RULES AND REGULATIONS

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WEDNESDAY, APRIL 29, 2026

No. 218

No. 276

Extract from the Minutes of the meeting of the Honourable House of Representatives
held on Tuesday, February 10, 2026:

PUBLIC BUSINESS

The Honourable Fayval Williams, Minister of Finance and the Public Service, moved:

THE CASINO GAMING ACT

THE CASINO GAMING (GENERAL) REGULATIONS, 2025,
RESOLUTION

WHEREAS section 72 of the Casino Gaming Act (hereinafter referred to as “the Act”) provides that the Commission may, with the approval of the Minister, make regulations for the purpose of giving effect to the provisions of the Act:

AND WHEREAS on the 3rd day of December, 2025, the Commission, with the approval of the Minister, made the Casino Gaming (General) Regulations, 2025:

AND WHEREAS subsection (3) of section 72 of the Act provides that regulations made under the section, shall be subject to affirmative resolution:

AND WHEREAS it is desirable that the Casino Gaming (General) Regulations, 2025, be affirmed by resolution:

NOW, THEREFORE, BE IT RESOLVED by this Honourable House as follows:—

1. This Resolution may be cited as the Casino Gaming (General) Regulations, 2025, Resolution.
2. The Casino Gaming (General) Regulations, 2025, which was laid on the Table of the House on the 3rd day of February, 2026, is hereby affirmed.

(Honourable Delroy Hugh Williams, MP, Minister of State in the Ministry of Local Government and Community Development, entered and took his seat).

(Honourable Alando Nathaniel Terrelonge, MP, Minister of State in the Ministry of Foreign Affairs and Foreign Trade, entered and took his seat).

Mr. Julian Robinson; Mr. Damion Crawford; the Honourable Delano Seivwright, Minister of State in the Ministry of Industry, Investment and Commerce; Mr. Mark Golding; Mr. Isat Buchanan; Dr. Kenneth Russell; Dr. the Most Honourable Andrew Holness, Prime Minister and Minister of Defence and Minister of Economic Growth and Infrastructure Development; and Dr. Dayton Campbell spoke on the motion.

Seconded by: Mr. Clifford Warmington

Agreed to

I certify that the above is a true extract from the Minutes.

COLLEEN LOWE, MBA, LLB, PgDip (BPTC), LEC
Clerk to the Houses.

No. 277

Extract from the Minutes of the meeting of the Honourable Senate held on Friday,
April 17, 2026:

PUBLIC BUSINESS

Senator the Honourable Kamina Johnson Smith, Minister of Foreign Affairs and Foreign Trade and Leader of Government Business, moved:

THE CASINO GAMING ACT

**THE CASINO GAMING (GENERAL) REGULATIONS, 2025,
RESOLUTION**

WHEREAS section 72 of the Casino Gaming Act (hereinafter referred to as “the Act”) provides that the Commission may, with the approval of the Minister, make regulations for the purpose of giving effect to the provisions of the Act:

AND WHEREAS on the 3rd day of December, 2025, the Commission, with the approval of the Minister, made the Casino Gaming (General) Regulations, 2025:

AND WHEREAS subsection (3) of section 72 of the Act provides that regulations made under the section, shall be subject to affirmative resolution:

AND WHEREAS it is desirable that the Casino Gaming (General) Regulations, 2025, be affirmed by resolution:

NOW, THEREFORE, BE IT RESOLVED by this Honourable Senate as follows:—

1. This Resolution may be cited as the Casino Gaming (General) Regulations, 2025, Resolution.

2. The Casino Gaming (General) Regulations, 2025, which was laid on the Table of the Senate on the 20th day of February, 2026, is hereby affirmed.

Senator Allan Bernard; Senator the Honourable Keith Duncan; Senator Cleveland Tomlinson; Senator Dr. Elon Thompson; Senator Lambert Brown; Senator Rose Marie Bennett Cooper; Senator Donna Scott Mottley; and Senator Charles Sinclair also spoke on the motion.

(Senator Sherene Samantha Golding Campbell, entered and took her seat).

(Senator Professor Floyd Emerson Morris, entered and took his seat).

The President welcomed Mr. Larry Smith, KC, and Mr. Christopher Townsend to the sitting of the Senate.

At 1:21 p.m., the Senate suspended its sitting.

At 2:12p.m., the Senate resumed its sitting.

Senator Marlon Morgan, Parliamentary Secretary in the Ministry of Education, Skills, Youth and Information also spoke on the substantive motion.

Seconded by: Senator Sherene Golding Campbell

Agreed to

I certify that the above is a true extract from the Minutes.

COLLEEN LOWE, MBA, LLB, PgDip (BPTC), LEC
Clerk to the Houses.

THE CASINO GAMING ACT

THE CASINO GAMING (GENERAL) REGULATIONS, 2025, RESOLUTION

WHEREAS section 72 of the Casino Gaming Act (hereinafter referred to as “the Act”) provides that the Commission may, with the approval of the Minister, make regulations for the purpose of giving effect to the provisions of the Act:

AND WHEREAS on the 3rd day of December, 2025, the Commission, with the approval of the Minister, made the Casino Gaming (General) Regulations, 2025:

AND WHEREAS subsection (3) of section 72 of the Act provides that regulations made under the section, shall be subject to affirmative resolution:

AND WHEREAS it is desirable that the Casino Gaming (General) Regulations, 2025, be affirmed by resolution:

NOW, THEREFORE, BE IT RESOLVED by this Honourable House as follows:—

1. This Resolution may be cited as the Casino Gaming (General) Regulations, 2025, Resolution.
2. The Casino Gaming (General) Regulations, 2025, is hereby affirmed.

THE CASINO GAMING ACT

THE CASINO GAMING (GENERAL) REGULATIONS, 2025

In exercise of the power conferred upon the Commission by section 72 of the Casino Gaming Act, and of every other power hereunto enabling, the following Regulations are hereby made with the approval of the Minister:—

PART I—*Preliminary*

Citation. 1. These Regulations may be cited as the Casino Gaming (General) Regulations, 2025.

Interpretation. 2. In these Regulations—

“approved independent testing laboratory” means an independent testing laboratory that is recognized or approved by the Commission and is listed on the Commission’s official website as an approved independent testing laboratory;

“approved internal control standards”, in relation to a casino operator, means the specified internal control standards, for the time being, approved by the Commission for a casino operator;

“approved technical standards” includes—

- (a) the technical standards for gaming equipment established by an independent laboratory recognized by the Commission or an overseas regulatory authority laboratory or such other, different or additional technical standards that the Commission may adopt, from time to time;
- (b) the Table Game Equipment Technical Standards and Requirements set out in the First Schedule;

First
Schedule.

“cage” means an area within any casino premises at which cash and chips are deposited and financial transactions and the paperwork necessary to support the playing of games in a casino are carried out;

“cash” means currency notes and coins (whether of Jamaica or of a foreign country) which are legal tender and circulated as money the country of issue;

“chip” means a manufactured object used exclusively for gaming and transacting in a casino and redeemable for a cash value stipulated on the face thereof and issued or sold by a casino operator to patrons for exclusive use in its casino;

“compliance officer” means the compliance officer appointed under paragraph 3 of the Third Schedule to the Act;

“independent testing laboratory” means a laboratory that evaluates tests and certifies gaming equipment that is owned and operated by a private party that is unaffiliated with any casino or gaming equipment manufacturer or supplier;

“internal control standards” means the policies and practices to be adopted by the casino operator in the management and operation of the casino;

“minimum internal controls standards” means the best practice internal control standards identified by the Commission which are required to be adopted or improved by the casino operator in the operation of the casino;

“modification” means a change or alteration in a gaming machine that affects the manner or mode of play or operation of the gaming machine including a change to odds or theoretical payout percentage but not a conversion or a replacement of one component with an identical component;

“overseas regulatory authority” has the meaning assigned to it in section 70 (10) of the Act;

“overseas regulatory authority laboratory” means a laboratory that—

- (a) is used to evaluate and test gaming equipment;
- and

- (b) is owned and operated by an overseas regulatory authority;

“patron” means any person who—

- (a) opens a patron account with a casino operator;
or
- (b) is involved in a cash transaction with a casino operator within the premises of a casino,

whether or not that person participates in gaming in the casino;

“patron account” means a credit account, a cheque cashing account, a deposit account or any other account opened by or on behalf of a patron with a casino operator;

“progressive jackpot” means a jackpot which is electronically linked to two or more slot machines (known as “linked slot machines”) offering a jackpot payout amount which increases automatically over time as the games offered by the linked slot machines are played, and payable—

- (a) in the duly displayed amount for a stipulated winning combination comprised of numbers, playing cards, symbols, pictures, figures or any similar representations capable of being generated by a linked slot machine; or
- (b) when generated by an electronic monitoring system, upon the occurrence of a pre-defined event.

PART II—*Organizational Structure of a Casino*

Organizational
Chart.

3.—(1) A casino operator shall formulate and implement a detailed organizational chart specifying the functions and responsibilities of the employees of the casino and the supervisory relationships among the employees of the casino.

(2) An organizational chart referred to in paragraph (1) shall be supported by a jobs compendium which—

- (a) specifies accountability for all the responsibilities and obligations imposed by the Act and any regulations, rules,

codes, conditions, policies, directions or guidance made pursuant to the Act;

- (b) appropriately segregates the employee positions in a casino to provide oversight and monitoring and to ensure that no casino employee is in a position to commit an error or perpetuate a fraud and to conceal such error or fraud;
- (c) requires that the functions of the employees of a casino are performed by competent and qualified persons; and
- (d) facilitates the effective prevention and detection of money laundering, terrorist financing and proliferation financing.

Organizational
structure.

4.—(1) Pursuant to regulation 3, the structure of a casino shall be organized in such a manner so as to efficiently provide for—

- (a) the day-to-day operations and management of the slot machines to ensure the integrity, validity and accuracy of the slot machines (provided always that this function shall not include involvement in the slot machine count process or the ability to alter the data utilized by the slot machine count process);
- (b) the day-to-day operation and management of the table games, including ensuring the integrity, validity and accuracy of all table games, but without being involved in the table game soft count process or being able to alter data utilized by the table game soft count process;
- (c) the day-to-day operation of the gaming-related administrative and financial functions and for the following independent functions—
 - (i) the cage and individual desks therein;
 - (ii) clearance and count; and
 - (iii) casino administration;
- (d) implementing and maintaining a surveillance system in accordance with the provisions of the casino operator's approved internal control standards and the provisions of the Act and any regulations made under the Act;

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- (e) monitoring, recording and observing all areas and activities that are required to be monitored, recorded and observed in accordance with the casino operator's approved internal control standards and the Act and any regulations made under the Act;
 - (f) monitoring and measuring the level of compliance with the casino operator's approved internal control standards and the Act and any regulations made under the Act;
 - (g) compiling and maintaining a risk analysis in respect of the operations of the casino;
 - (h) evaluating and analysing trends in respect of the operations of the casino and making recommendations on the improvement of procedures, systems and internal control standards and the effective utilization of resources in order to enhance the level of compliance;
 - (i) documenting and amending the internal control standards of the casino operator in accordance with the Act and any regulations made under the Act;
 - (j) performing audits and investigations in accordance with these Regulations;
 - (k) investigating, recording and reporting all patron disputes, as referred to in these Regulations;
 - (l) investigating, recording and reporting instances of non-compliance with the provisions of the approved internal control standards of the casino operator or the Act or any regulations made under the Act or conditions of the licence and suspected illegal activities within the casino operations;
 - (m) securing gaming related assets and managing the access controls;
 - (n) installing and maintaining all gaming related activities systems and the electronic monitoring system, ensuring the quality, reliability, communication, security and backup of

all such systems and the electronic data used by the casino operator in the conduct of casino operations; and

- (o) having oversight responsibility for legal and regulatory matters, including, without limitation, the management and oversight of controlled contracts.

(2) In addition to the functions specified in paragraph (1), the structure of a casino shall be organized in such a manner so that other duties and responsibilities, pursuant to the approved internal control standards, the Act and these Regulations, may be efficiently carried out.

(3) A casino operator shall not outsource any of the functions in subsection (1) without the prior written approval of the Commission.

(4) The Commission may approve the combination of certain functions within any departments of the casino or any supervisory positions within the casino, if the casino operator is able to demonstrate that compliance with the provisions of these Regulations will not be prejudiced or jeopardised by such combination.

Amendment
of approved
organizational
structure.

5.—(1) A casino operator shall not amend its approved organisational structure without the prior written approval of the Commission.

(2) Pursuant to paragraph (1), once the organisational structure of a casino is approved, a casino operator shall not amend its jobs compendium or allocate additional casino gaming related duties to the employees over and above the duties allocated to them thereunder, without the prior written approval of the Commission.

Staffing of
casino.

6.—(1) A casino operator shall maintain the staffing levels of a casino in a manner which ensures the proper conduct, supervision and control of all operations and which complies, at a minimum with the minimum internal control standards identified by the Commission.

(2) The Commission may direct a casino operator to utilize more staff than provided for in its internal control standards, if the Commission is of the opinion that this is necessary for the proper conduct, supervision and control of the operations of the casino.

(3) A casino operator shall ensure that only adequately trained, experienced and appropriately licensed employees are utilized in a position within the organizational structure of the casino.

Reassignment
of function.

7. Where any function is assigned to a person who is employed in a particular position in a casino, if contemplated by the approved internal control standards, such function shall be capable of being performed by an employee in a higher position, provided that no conflict or incompatibility arises with respect to the employee's substantive function as a result of the performance of such assumed function and the assumed function does not extend beyond three months or such longer period as the Commission may approve.

PART III—*Internal Control Standards and Accounting Procedures*

Approval of
internal
control
standards.

8.—(1) A casino operator shall not conduct gaming operations in a casino unless the Commission has approved, in writing, the system of internal control standards for the casino.

(2) In order to be approved by the Commission, the casino operator's system of internal control standards shall—

- (a) incorporate and comply with such best practice standards as the Commission shall determine and identify, in its sole discretion, as the minimum internal control standards;
- (b) be signed by an officer of the casino who is responsible for the preparation of the internal control standards;
- (c) be accompanied by a report of an independent registered public accountant, as defined in section 2 of the Public Accountancy Act, who has experience in auditing and is approved by the Commission, stating whether the submitted internal control standards conform, in all respects, to the requirements of regulation 9 and the minimum internal control standards that have been identified by the Commission;
- (d) unless otherwise directed by the Commission, be submitted to the Commission at least ninety days before the commencement of the gaming operations of the casino.

(3) The Commission may—

- (a) approve all or part of the internal control standards submitted by a casino operator, subject to such conditions as the Commission may impose; or
- (b) reject all or part of the internal control standards submitted by the casino operator if any part of the internal control standards does not satisfy any of the internal control requirements applicable to the conditions of the licence granted to the casino operator.

(4) The approved internal control standards of a casino take effect on the date approved by the Commission or on such date as the Commission may indicate in its approval.

Implementation
of internal
control
standards.

9. The system of internal control standards shall include procedures and policies to ensure that the Act, these Regulations, and all conditions of the casino operator's licence, are complied with and shall, at a minimum, cover the following areas—

- (a) the organisational structure, chart and jobs compendium of the casino operations;
- (b) the hiring, training and supervision of employees and assignment of duties to ensure compliance with the Act;
- (c) the authorization and application of signatures;
- (d) the opening, management and operation of accounts;
- (e) the authorisation of financial transactions;
- (f) the conduct of financial transactions, including the maintenance of the bankroll, handling of cash, wire transfers, use of drop boxes, and dealing with tips and gratuities;
- (g) the preparation of financial statements;
- (h) the collection and reporting of statistical data;
- (i) the maintenance and retention of records;
- (j) the security arrangements, including the use of surveillance and emergency procedures;

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- (k) the layout of the casino premises;
 - (l) the oversight of gaming equipment, including without limitation, the monitoring systems, player tracking systems, and transfers of electronic credits;
 - (m) the conduct of gaming and wagers;
 - (n) the measures and systems to detect and prevent instances of bribery or corruption;
 - (o) the measures and systems for the effective prevention and detection of money laundering, terrorist financing and proliferation financing;
 - (p) the procedures for dealing with minors;
 - (q) the complaints and dispute resolution procedures;
 - (r) the casino marketing arrangements, including, without limitation, the use of any junkets and any dead chip programme;
 - (s) whistleblowing, and in particular, compliance with the Protected Disclosures Act;
 - (t) complimentary services and goods;
 - (u) arrangements with respect to advertising, which means the publication, display, presentation, dissemination or conveyance of an invitation or solicitation with respect to or in connection with participation in casino gaming by any medium, including—
 - (i) sky sign, notice, handbill, brochure, pamphlet, placard, board, poster or other similar publication;
 - (ii) circular;
 - (iii) exhibition of photographs or cinematographic films;
 - (iv) word, message on paper, message transmitted by way of electronic means, a social network or the Internet, or mobile message;

- (v) sound broadcasting;
- (vi) programme, television or telephone communication; or
- (vii) any other form of communication;
- (v) oversight of cashless wagering systems and cashless funds transfer systems;
- (w) measures and systems for the management of patron accounts, patron cheques, credit cards and debit cards and patron account credit;
- (x) measures and systems for safeguarding player health and the prevention or management of problem gaming;
- (y) service of liquor;
- (z) betting; and
- (aa) arrangements with respect to IT control environment, cybersecurity management and data governance.

Revision of
minimum
internal
control
standards by
Commission.

10.—(1) Where the Commission determines that a revision of the minimum internal control standards is necessary, the Commission shall, prior to making the revision, give notice of the proposed revision to every casino operator and provide a copy of the proposed revision to every casino operator.

(2) A casino operator who has received a copy of the proposed revision of the minimum internal control standards may, within ten days of receipt, submit to the Commission its concerns regarding the proposed revision, if any, in writing, and the Commission shall consider all written concerns submitted, within forty-five days of service of the notice in paragraph (1).

(3) Upon review of the written concerns submitted pursuant to paragraph (2), the Commission shall determine whether to revise the minimum internal control standards and shall, no later than forty-five days prior to the date on which the revision is to take effect, send a copy of the revised minimum internal control standards to all casino operators, together with the Commission's response to the concerns raised.

(4) Every casino operator whose approved internal control standards require amendment as a result of the revision of the minimum internal control standards shall, no later than ten days after receipt of a copy of the revised minimum internal control standards under paragraph (3), or such longer period as the Commission may allow, in writing—

- (a) amend its internal control standards, as necessary, to ensure compliance; and
- (b) submit a copy of its internal control standards, as amended, to the Commission, for approval.

Amendment
of internal
control
standards by
casino
operation.

11.—(1) A casino operator shall not amend the internal control standards of the casino unless such amendment is approved, in writing, by the Commission.

(2) A casino operator who intends to amend any approved internal control standard, other than an amendment required pursuant to regulation 10, shall apply to the Commission for approval of the proposed amendment at least ninety days before the effective date of the proposed amendment, or within such shorter period as the Commission may allow in any particular case.

(3) An application to the Commission for approval of a proposed amendment to the approved internal control standards of a casino shall comprise the following—

- (a) a description of the proposed amendment to the approved internal control standards and the rationale for the proposed amendment;
- (b) a Statement by the compliance officer that the proposed amendment satisfies the minimum internal control standards applicable to the casino operator and that the casino operator has adequate systems and processes in place to implement the proposed amendment; and
- (c) such additional documents and information as the Commission may require.

(4) The Commission shall approve any amendment to the approved internal control standards proposed by a casino operator where the Commission is satisfied that the proposed amendment satisfies or will satisfy the Commission's minimum internal control standards and the conditions of the licence granted to the casino operator.

(5) Where a casino operator amends its internal control standards without the approval of the Commission, as aforesaid, the casino operator commits an offence and is liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

Compliance
with internal
control
standards.

12.—(1) A casino operator shall comply with the internal control standards, or any amended or revised versions thereof, approved by the Commission.

(2) A casino operator who does not comply with the approved internal control standards or any revised versions thereof, or who commences conduct of gaming operations in a casino before the Commission has approved, in writing, the system of internal control standards for the casino, commits an offence and shall be liable on summary conviction, to the penalty specified in Part A of the Second Schedule.

Compliance
Committee.

13.—(1) The casino operator shall appoint a Compliance Committee consisting of no less than three and no more than five persons, the majority of whom shall not be employees of the casino operator.

(2) The membership of the Compliance Committee shall include—

- (a) the compliance officer; and
- (b) an independent person who is experienced in the gaming regulatory process.

(3) The Compliance Committee shall—

- (a) prepare a draft compliance plan for adoption by the casino operator;

(b) in accordance with the compliance plan—

- (i) monitor casino operations and provide advice and directions to the casino operator to ensure continuous compliance with the approved internal control standards and applicable anti-money-laundering and counter financing of terrorism and counter-proliferation financing laws;
- (ii) review, investigate and opine on complaints received from patrons;
- (iii) review and opine on reports compiled by the person or department responsible for the internal audit function with respect to the operations of the casino;
- (iv) report to the Commission all instances of non-compliance; and
- (v) perform such other functions as the Commission may, by written direction, or otherwise require.

(4) The members of the Compliance Committee shall approach matters in an objective way and exercise independent judgment in making decisions.

(5) The Compliance Committee may appoint from among its members such subcommittees as it thinks fit and may, subject to any conditions or restrictions as it may impose, delegate to such subcommittees, any of its functions, provided that any function so delegated shall be exercised or performed by the subcommittee on behalf of the Compliance Committee.

Amendments
to member-
ship of
Compliance
Committee.

14.—(1) The Commission may, from time to time, by notice, in writing, to the casino operator, direct a casino operator to make such amendments to the membership of its Compliance Committee as the Commission thinks fit.

(2) A casino operator may, from time to time, by notice, in writing, to the Commission propose amendments to the membership of its Compliance Committee and the reasons for such amendments.

(3) The Commission may object, in writing, to a proposed change by the casino operator to the membership of the Compliance Committee, and the casino operator shall comply with any direction of the Commission consequent on such objection.

Proceedings
and meetings
of Compliance
Committee.

15.—(1) The Compliance Committee of a casino operator (or any subcommittee thereof) shall invest as much time as is necessary to fulfil its responsibilities.

(2) The Compliance Committee shall meet at such times (being at least once every four months) as may be necessary or expedient for the transaction of business, at such places and on such days and utilizing such modalities as the Committee may determine.

(3) The Compliance Committee shall keep accurate minutes of each meeting of the Committee and such minutes shall be maintained for a period of not less than seven years.

(4) The minutes of each meeting of the Compliance Committee shall, within fifteen days of a meeting of the Compliance Committee, be made available to—

- (a) all members of the Compliance Committee;
- (b) the casino operator; and
- (c) the Commission.

(5) A Compliance Committee may, subject to its compliance plan, regulate its own proceedings, and shall not report to any employee, officer, executive or operational personnel or entity within the casino operator, its holding companies or affiliates, except as contemplated in paragraph (4).

Power of
inspector or
authorised
person to
determine
compliance
with minimum
and approved
internal
control
standards.

16. Where an inspector or authorized person knows or reasonably suspects that—

- (a) an internal control standard of a casino does not satisfy the minimum internal control standards determined by the Commission; or
- (b) a specified internal control standard of a casino is not implemented in accordance with the approved internal control standards of that casino,

the inspector or authorized person may stop any game or any part of the operations of the casino, which, in the inspector's or authorized person's opinion has been, or may be, compromised or adversely affected by the deficiency, until the inspector or authorized person is satisfied that the necessary corrective action with respect to the internal control standards of the casino has been taken.

Records and Accounts

Records and
accounts to
be kept by
casino
operator.

17.—(1) A casino operator shall prepare and maintain all financial records and reports in accordance with International Financial Reporting Standards (IFRS).

(2) A casino operator shall maintain the records of all the financial activities of the casino operator with respect to—

- (a) gaming revenue;
- (b) liability for fees and taxes;
- (c) assets and liabilities;
- (d) interest in or income from any other aspect of the operations of the approved integrated resort, including but not limited to accommodation, food and beverage, and retail or other amenities.

(3) A casino operator shall maintain adequate records of its operations, which shall include—

- (a) correspondence with the Commission, other regulatory bodies, and governmental agencies;
- (b) correspondence with and information relating to gaming suppliers;
- (c) copies of all promotional material and advertising;
- (d) personnel files on all current and former employees;
- (e) records of all gaming transactions, including individual game records to reflect—
 - (i) drop, win and the percentage of win to drop by table for each table game; and

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- (ii) individual game records reflecting similar information in respect of all other games;
 - (f) a register of all gaming machines and gaming equipment approved or licensed by the Commission pursuant to Parts VII and VIII, which shall include, at a minimum—
 - (i) the date the gaming equipment or gaming machine was approved or licensed by the Commission;
 - (ii) the date the gaming equipment or gaming machine was supplied to the casino premises;
 - (iii) the name, address and telephone number of the manufacturer and supplier of the gaming equipment or gaming machine;
 - (iv) if applicable, the serial number of the gaming equipment or gaming machine;
 - (v) any modification made to an item of gaming equipment;
 - (vi) such other information as the Commission may, by notice, in writing, require;
 - (g) any other record that the Commission may specifically require to be maintained; and
 - (h) copies of all controlled contracts entered into by the casino operator.
- (4) Subject to paragraph (5), the records shall be—
- (a) accurate, complete, legible and permanent;
 - (b) created or updated at such intervals as may be specified by the Commission;
 - (c) retained for seven years or such longer period as may be determined by the Commission or prescribed by order;
 - (d) kept at a secure location in Jamaica equipped with a fire suppression system;

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- (e) stored in both electronic format and hard copy;
 - (f) stored in a format that provides for individual documents to be located and produced in an efficient manner upon request by an inspector;
 - (g) at regular intervals, backed up to a separate location, which may be in another jurisdiction; and
 - (h) made available to an inspector or authorised person upon demand.

(5) A casino operator shall have available, for inspection, upon demand by an inspector, the following documents—

- (a) a certified copy of the current (and any former) articles of incorporation, memorandum of association, bylaws, partnership agreements, trust deeds or other such documents, evidencing or relating to the formation of the casino operator;
- (b) a register of all current and former directors, officers or partners including the names, dates of birth, nationalities, dates of appointment, dates of cessation of office, and addresses;
- (c) a register of all shareholders including the full names and addresses, number of shares and the dates those shares were acquired (and if relevant, disposed of);
- (d) the minutes of all the meetings of directors;
- (e) the minutes of all shareholder meetings; and
- (f) a record of all salaries, wages or other remuneration or compensation, direct or indirect, paid during the calendar or financial year, by the casino operator, to all officers, directors and to all shareholders with an investment equal to or greater than five percent of the issued shares in value or number.

(6) The casino operator shall maintain the original or certified copies of all documents relating to ownership at the casino premises, unless the Commission, by written direction, provides otherwise.

(7) The Commission may, by written direction, permit the records of a casino operator to be kept in a different way from that required under these Regulations, provided that the Commission is satisfied that storage of such records will be no less secure and that any relevant documents will be quickly available, if required.

Monthly
report.

18.—(1) Each casino operator shall file with the Commission a monthly report of the financial and statistical data of the casino operator, which shall include—

- (a) a balance sheet;
- (b) an income statement;
- (c) a cash flow statement;
- (d) the aggregate amount staked or wagered by patrons;
- (e) the total amount paid out by the casino operator to patrons as winnings;
- (f) the gross profits;
- (g) the gross profit tax payable to the Collector of Taxes; and
- (h) any other financial or statistical data that the Commission may request, in writing.

(2) The Commission may publish on its official website, standard reporting forms and corresponding instructions to be used by a casino operator in filing the monthly report under this regulation.

(3) Each casino operator shall file the required monthly report under this regulation with the Commission (and provide a copy to the Collector of Taxes) by the seventh day of the month following the end of the month for which the report has been prepared.

(4) In addition to the required monthly report under this regulation, the casino operator shall file such other or additional periodic reports or returns of financial and statistical data as the Commission may require.

Annual
presentation
of financial
statements.

19. A casino operator shall, as soon as practicable after the end of its financial year, prepare financial statements that give a true and fair view of the financial operations of the casino operator in relation to the casino, including—

- (a) trading accounts, where applicable, for the financial year;
- (b) a profit and loss statement or statement of comprehensive income (or its equivalent) for the financial year; and
- (c) a statement of its financial position (or its equivalent) as at the end of the financial year.

Offence of
failure to
keep and sub-
mit accounts
and records.

Part A.
Second
Schedule.

20. A casino operator who fails to comply with any part of regulations 17, 18 or 19 commits an offence and is liable on summary conviction, to the penalty specified in Part A of the Second Schedule.

Extension of
Time.

21. The Commission may, by instrument in writing, grant to a casino operator, an extension of time within which to comply in respect of any filing or reporting obligation imposed in this Part, subject to such conditions as the Commission may impose.

Audit of
Accounts.

22.—(1) A casino operator shall, as soon as practicable after the end of the financial year of the casino operator, cause the books, accounts and financial statements of the casino operator, prepared pursuant to regulation 19, to be audited by a person who is—

- (a) a registered public accountant, as defined in section 2 of the Public Accountancy Act; and
- (b) approved by the Commission.

(2) An auditor shall not be approved by the Commission as an auditor for a casino operator unless the auditor is able to comply with such conditions, in relation to the discharge of the auditor's duties, as may be determined by the Commission.

(3) The Commission may impose such additional duties on an auditor, in relation to the audit of a casino operator, as the Commission considers necessary, the costs of which shall be borne by the casino operator.

(4) The auditor shall report to the Commission each event and procedure discovered by or brought to the auditor's attention during the course of an examination, that the auditor believes does not satisfy or is a deviation from the minimum internal control standards or the approved internal control standards or conditions of the licence of the casino operator or the Act, regulations, or directions of the Commission.

(5) In response to any findings of non-compliance or deviation by the auditor under paragraph (4), the casino operator shall prepare a letter to the Commission addressing each item noted by the auditor and describing the corrective measures to be taken.

Submission of
audited
accounts.

23. The casino operator shall submit audited financial statements to the Commission, within one hundred and twenty days after the end of the casino operator's financial year, which shall include—

- (a) two copies of the auditor's written report prepared pursuant to regulation 22(4) and any other information given to the casino operator by the auditor relating to accounting or internal controls (including a management letter);
- (b) a copy of the letter prepared by the casino operator under regulation 22(5) in response to the auditor's report;
- (c) the financial statements referred to in regulation 19; and
- (d) any additional information or report requested by the Commission.

Special audit.

24.—(1) The Commission may, at any time by a written notice—

- (a) require a casino operator to appoint an auditor other than the auditor appointed pursuant to regulation 22 to conduct a special financial or compliance audit to review or investigate the operations of the casino or the casino operator and report the findings of the special audit to the Commission; and
- (b) specify the terms of reference for the special audit referred to in subparagraph (a) and the time within which the

review or investigation of the operations of the casino or the casino operator shall be completed.

(2) A casino operator to whom a notice under paragraph (1) is directed shall engage, at its own expense, an auditor approved by the Commission, to conduct the special audit in accordance with the terms of reference and within the time specified in the notice.

(3) The auditor engaged under paragraph (2) shall submit the special audit report, all relevant supporting documents and such other information or report as the Commission may require in relation to the special audit, to the Commission, not later than thirty days after the conclusion of the special audit or within such other period as the Commission may specify in any particular case.

Disqualifi-
cation of
external
auditor.

25.—(1) A casino operator shall not knowingly appoint an external auditor and a firm shall not knowingly consent to being appointed as the external auditor of a licensee, pursuant to regulation 22 or 24, if any of the firm's partners or employees who are involved in the audit or a connected party of such a partner or employee—

- (a) has any direct or indirect interest in the casino operator or the integrated resort developer, including an interest in the shares of the casino operator or the integrated resort developer;
- (b) is a director or employee of the casino operator or integrated resort developer;
- (c) is in a business relationship with the casino operator or integrated resort developer that is likely to cause or result in a conflict of interest;
- (d) does not meet the professional standards relating to conflict of interest, independence and objectivity of auditors;
- (e) has been convicted of any offence involving fraud or dishonesty, or any offence under the Companies Act; or
- (f) is a person to whose appointment the Commission has objected.

(2) Where, before or after the appointment of a person as an external auditor, the Commission becomes aware that the person is disqualified pursuant to paragraph (1), the Commission may—

- (a) object to the appointment of the person, by notice, in writing, to the casino operator, setting out the reasons for the objection and giving the casino operator no less than thirty days within which to provide a written response to the objection; and
- (b) having considered any written response of the casino operator to the notice of objection, direct that the person be either removed or not appointed, including reasons therefor, or withdraw the objection.

(3) A casino operator or external auditor who contravenes this regulation commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

Obligations
and liability
of external
auditor.

26.—(1) The Commission shall be entitled to request and review the working papers of an external auditor or former external auditor appointed to conduct an audit pursuant to regulation 22 or 24, and any costs associated therewith shall be borne by the casino operator.

(2) The Commission may summon an external auditor or former external auditor of a casino operator to enquire into the operations and financial position of that casino operator and to produce the external auditor's working papers, pursuant to paragraph (1), and the external auditor or former external auditor shall comply therewith.

(3) An external auditor or former external auditor who contravenes paragraph (2) commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

(4) Where the Commission summons an external auditor or former external auditor, pursuant to paragraph (2), the Commission shall notify the casino operator and shall afford the casino operator

an opportunity to attend any meeting between the Commission and the external auditor or former external auditor.

(5) An external auditor or former external auditor of a casino operator shall not be regarded as being in breach of his duty of confidentiality to the casino operator as a consequence of any report or disclosure made to the Commission in compliance with these Regulations.

(6) No civil or criminal proceedings or professional sanctions for breach of confidentiality shall be taken against an external auditor or former external auditor in respect of any report or disclosure made to the Commission in compliance with these Regulations.

Resignation,
etc., of
external
auditor.

27.—(1) An external auditor appointed by a casino operator shall provide the Commission with a copy of—

- (a) any notice of termination of the appointment issued by the external auditor at any time during the period of appointment, together with an explanation of the external auditor's reasons for termination;
- (b) any notice to the casino operator that the external auditor does not wish to be reappointed by the casino operator at the expiration of the term of the current appointment of the external auditor, together with an explanation of the external auditor's reasons for not wishing to renew or extend the appointment; and
- (c) any notice from the casino operator terminating the appointment of the external auditor.

(2) A casino operator shall provide the Commission with a copy of any notice from the casino operator to an external auditor terminating the appointment of the external auditor, together with the casino operator's reasons for termination.

(3) An external auditor or casino operator who contravenes this regulation commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

PART IV—*Casino Credit*

The
provision of
credit to
patrons.

28.—(1) Except as provided by this Part, a casino operator, or an employee of a casino operator shall not, in connection with any casino gaming—

- (a) accept a wager made otherwise than by means of money or chips;
- (b) lend money or any valuable thing;
- (c) provide money or chips as part of a transaction involving use of a credit card; or
- (d) extend any other form of credit.

(2) A casino operator shall not grant credit to a patron to enable the patron to satisfy a debt owed to another casino operator or person, including an affiliate of the casino operator.

(3) A casino operator shall not grant credit to an employee holding a senior managerial or executive position at the casino (hereinafter referred to as a “key employee”).

(4) A casino operator shall not offer any form of monetary compensation, commission or reward to any person calculated by reference to the number of credit applications or the value of any successful credit application.

(5) A casino operator shall not grant or offer to grant credit to—

- (a) a minor; or
- (b) any person who the Commission has informed the casino operator, in writing, may not be granted credit.

(6) A casino operator shall not—

- (a) provide an amount of chips on credit to a patron or enter into any credit transaction permitted under this Part except in accordance with an agreement entered into pursuant to regulation 30 or 31; or

- (b) provide more chips on credit or grant a higher amount of credit to the patron than the credit limit agreed to in the agreement entered into pursuant to regulation 30 or 31.

(7) Any casino operator wishing to provide chips on credit, or any other form of credit allowed under this Part, to a patron, shall establish for that patron—

- (a) a credit account through which may be granted chips on credit or credit for a deposit account; or
- (b) a cheque-cashing account through which may be granted a cheque-cashing facility, or both,

and shall comply with the requirements of this Part in relation to the account or accounts.

(8) A credit agreement that contravenes this regulation or the minimum control standards issued by the Commission shall be unenforceable.

Credit policy.

29.—(1) Every casino operator shall, before issuing any chips on credit or granting any other form of credit, develop and implement a credit policy which shall include procedures relating to the granting of credit to its patrons and shall communicate such procedures to its employees and agents.

(2) The credit policy referred to in paragraph (1) shall include—

- (a) procedures for verifying the identity and source of funds or wealth of the patron;
- (b) the credit assessment criteria by which the creditworthiness of a patron is to be assessed;
- (c) the credit limits applicable to different classes of patrons;
- (d) the approving authority and procedures for the approval of—
 - (i) the establishment of a credit account or cheque-cashing account for a patron; and

- (ii) the patron's credit limit and any increase in credit limit;
- (e) the procedures for the issuance of credit and the administration of a credit account or cheque-cashing account;
- (f) the records and other documents to be kept and checks to be carried out in relation to a credit account or cheque-cashing account; and
- (g) the debt recovery procedures.

(3) Every casino operator shall—

- (a) cause its credit policy, procedures and controls to be reviewed at least once in every six months by a key employee;
- (b) ensure that its credit policy is implemented; and
- (c) produce its credit policy to the Commission for inspection, whenever requested to do so.

Credit
agreement.

30. Where a patron desires to enter into an agreement with a casino operator for the provision of credit, such credit agreement shall be in writing and be signed by the parties or their authorised representatives, and shall contain all the terms and conditions governing the granting of credit to the patron, including the following—

- (a) the names of the parties to the credit agreement;
- (b) the date on which the credit agreement was entered into;
- (c) the period of validity of the credit agreement;
- (d) the maximum credit limit of the patron under the credit agreement;
- (e) the patron's eligibility to draw upon the full amount of the credit granted under the credit agreement, up to the credit limit referred to in subparagraph (d); and

- (f) any interest or other consideration payable by the patron for the granting of credit to the patron.

Cheque-cashing facility.

31.—(1) A casino operator may, upon an application by a patron for a cheque-cashing facility in accordance with paragraph (2) establish for the patron a cheque-cashing account through which may be granted a cheque-cashing facility.

(2) An application for a cheque-cashing facility shall be in writing and shall contain the following—

- (a) the date on which the application is made;
- (b) the name and signature of the patron making the application; and
- (c) the name and signature of the person approving the application on behalf of the casino operator, and in respect of the approved cheque-cashing facility—
 - (i) the period of validity of the cheque-cashing facility granted;
 - (ii) the maximum credit limit of the patron granted under the cheque-cashing facility; and
 - (iii) any interest or other consideration payable by the patron for the granting of the cheque-cashing facility to the patron.

Records of credit facility.

32.—(1) Every casino operator shall keep, in relation to each patron of the casino to whom the casino operator grants credit—

- (a) a copy of the signed credit agreement entered into with the patron and any supporting documentation, amendment or supplementary agreement thereto and all records related to the credit facility, for not less than seven years after the expiration of the agreement; and
- (b) a copy of each signed application for a cheque-cashing facility and all records related thereto, for not less than seven years after the expiration of the facility.

(2) A casino operator that fails to comply with paragraph (1) commits an offence and is liable on summary conviction, to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

PART V—*Surveillance and Security*

Interpretation
of Part V.

33. In this Part—

“approved surveillance plan” means a surveillance plan approved by the Commission under regulation 35;

“casino surveillance system” means a surveillance system for casino premises comprising all the installations, devices and equipment (whether electronic or otherwise), including video cameras, audio sensors, monitors, recorders, video printers, switches, selectors and other ancillary or related equipment, with the capability to observe, monitor and record activities within and in the immediate vicinity of those casino premises;

“surveillance plan” in relation to any casino premises, means a plan showing the deployment and positioning of the casino surveillance system with respect to the floor plan for those casino premises;

“surveillance system requirement” means a minimum standard or requirement imposed by the Commission pursuant to regulation 36;

“video recording” means any disc, magnetic tape or solid-state recording device containing information by the use of which one or more series of visual images may be produced electronically and shown as a moving picture.

Casino
surveillance
plan.

34.—(1) A casino operator shall submit for approval by the Commission, adopt, and implement a casino surveillance plan with respect to its casino premises.

(2) A casino operator’s surveillance plan in respect of any casino premises shall satisfy such standards and requirements as the

Commission may communicate in writing and shall comprise the following documents—

- (a) detailed blueprints or diagrams of the casino premises, indicating—
 - (i) the areas within the casino premises to be monitored by the casino surveillance system (including the areas designated for entry into, and exit out of, the casino premises);
 - (ii) a description of the procedures for the installation, operation and maintenance of the casino surveillance system;
 - (iii) a description of all installations, devices and equipment (whether electronic or otherwise) to be used for the casino surveillance system;
 - (iv) a description of the activities to be monitored by the casino surveillance system; and
 - (v) drawings which map the placement of installations, devices and equipment (whether electronic or otherwise) comprising the casino surveillance system, in relation to the activities to be monitored;
- (b) a statement that the procedures for the installation, operation and maintenance of the casino surveillance system and elements of the surveillance plan, satisfy the minimum requirements of the Commission; and
- (c) such other documents as the Commission may, from time to time, require in order to determine whether the casino surveillance system and surveillance plan satisfy the minimum requirements of the Commission.

Approval of
surveillance
plan.

35.—(1) The Commission shall not approve any surveillance plan for any casino premises unless it is of the opinion that the surveillance plan will best ensure—

- (a) the safety of patrons and staff;

- (b) the integrity and fairness of casino operations;
- (c) compliance with the Act and any regulations made under the Act, particularly with respect to the control of access to restricted areas; and
- (d) that casino operations will not facilitate or allow for concealment of unlawful activity.

(2) The Commission may—

- (a) approve a surveillance plan for any casino premises, subject to such conditions as the Commission may impose; or
- (b) reject the surveillance plan if any part of the plan does not satisfy any of the surveillance system requirements applicable to it or does not comply with any of the requirements of the Commission.

Minimum standards and requirements for casino surveillance system.

36. A casino operator shall install, operate and maintain a casino surveillance system for its casino premises which satisfies such minimum standards and requirements as the Commission may communicate in writing.

Implementation, etc., of approved surveillance plan system.

37.—(1) A casino operator shall not conduct or permit the conduct of any operations on its casino premises unless—

- (a) a surveillance plan and the surveillance system for the casino premises are approved by the Commission; and
- (b) the surveillance plan and surveillance system are installed, implemented, operated and maintained for those casino premises, in accordance with the approval issued by the Commission.

(2) An approved surveillance plan for any casino premises shall remain in force until a surveillance plan that is to replace it, is approved by the Commission.

Part A.
Second
Schedule.

Modification
of minimum
security
standards by
Commission.

(3) A casino operator who contravenes paragraph (1) or (2) commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

38.—(1) Where the Commission determines that a modification of the minimum security standards is necessary, the Commission shall, prior to making the modification, give notice of the proposed modification to every casino operator.

(2) A casino operator who has received a copy of the proposed revision of the minimum security standards may, within ten days of receipt, submit to the Commission its concerns regarding the proposed revision, if any, in writing, and the Commission shall consider all written concerns submitted, within forty-five days of service of the notice in paragraph (1).

(3) Upon review of the written concerns submitted pursuant to paragraph (2), the Commission shall determine whether to revise the minimum security standards and shall, no later than forty-five days prior to the date on which the revision is to take effect, send a copy of the revised minimum security standards to all casino operators, together with the Commission's response to the concerns raised.

(4) Every casino operator whose approved security standards require amendment as a result of the revision of the minimum security standards, shall, no later than ten days after receipt of a copy of the revised minimum security standards under paragraph (3), or such longer period as the Commission may, in writing, allow—

- (a) amend its security standards, as necessary, to ensure compliance; and
- (b) submit a copy of its minimum security standards, as amended, to the Commission, for approval.

(5) Where a casino operator considers that the modification to the minimum security standards requires no modification to the casino surveillance plan or the casino surveillance system, the casino

operator shall ensure that the person in charge of the surveillance of the casino, submits a statement to the Commission stating that the approved surveillance plan and the casino surveillance system, without any adjustment, continue to satisfy the surveillance plan and surveillance system requirements applicable to it.

Modification
of waiver of
element of
surveillance
plan or
surveillance
system.

39.—(1) The Commission may, on the application of a casino operator, modify or waive a surveillance system requirement imposed pursuant to regulation 36 or any part of the surveillance plan approved pursuant to regulation 35.

(2) A casino operator which proposes to make an amendment to its approved casino surveillance plan, including an amendment to its casino surveillance system, (other than a modification required by the Commission under regulation 38) or which desires a waiver of any surveillance system requirement, shall apply to the Commission for approval of the proposed amendment or waiver at least thirty days before the intended effective date of the proposed amendment or waiver, or within such shorter period as the Commission may allow.

(3) An application to the Commission under paragraph (1) shall contain—

- (a) details of the proposed amendment or waiver, the proposed effective date and time of the proposed amendment or waiver, the reasons for the proposed amendment or waiver, the locations within the casino premises which will be impacted by the proposed amendment or waiver, and the period for which any part of the casino premises will be closed to make any amendment resulting from the Commission's approval of the proposed amendment or waiver; and
- (b) a statement by the person in charge of the casino surveillance system that the casino surveillance system shown in the surveillance plan after the proposed amendment or waiver will satisfy the minimum requirements of the Commission.

(4) A casino operator shall ensure that any amendment to the casino surveillance plan or the casino surveillance system is limited to the approval issued by the Commission under this Part.

Prohibition
against
tampering
with, *etc.*,
casino
surveillance
system.

40.—(1) A person shall not tamper with or do anything so as to compromise or adversely affect any image or video recorded by, or the proper functioning of, any part of a casino surveillance system.

Part A.
Second
Schedule.

(2) A person who contravenes paragraph (1) commits an offence, and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Prohibition
against
amending
approved
casino
surveillance
plan or
approved
surveillance
system.

41.—(1) A person shall not—

- (a) do anything to cause the casino surveillance system to fail to satisfy the surveillance system requirements applicable to the casino premises or the casino operator;
- (b) make any amendment to the approved surveillance plan or to the casino surveillance system without the authorisation of the casino operator; or
- (c) make, authorise or permit any amendment to the approved surveillance plan or the casino surveillance system unless the written approval of the Commission has first been obtained for the amendment.

Part A.
Second
Schedule.

(2) A person who contravenes paragraph (1) commits an offence and shall be liable on summary conviction, to the penalty specified in Part A of the Second Schedule.

Power of
inspector or
authorized to
person
request
recording,
etc.

42. A casino operator shall, upon request by an inspector or authorized person—

- (a) forthwith, provide a copy of any image or video recorded by the casino surveillance system;
- (b) forthwith, attend before the inspector or authorized person and answer such questions or provide such information with respect to the image or video recorded by the casino

surveillance system as the inspector or authorized person may consider necessary; and

- (c) keep for such period as the inspector or authorized person may require, a copy of any image or video recorded by the casino surveillance system.

Power of
inspector or
authorized
person to
stop
operations of
casinon, *etc.*

43. Where an inspector or an authorised person knows or reasonably suspects that—

- (a) an offence under regulation 40 or 41 has been committed;
- (b) there is a malfunction or fault in any part of the casino surveillance system;
- (c) any part of the casino surveillance system does not satisfy the surveillance system requirements applicable to it; or
- (d) any part of the casino surveillance system is not in accordance with the approved surveillance plan,

the inspector or authorized person may—

- (i) stop any game or any operations of the casino, the effective monitoring or accurate recording of which has been, or may be, compromised or adversely affected, until the inspector or authorized person is satisfied that the necessary corrective action has been taken; and
- (ii) if necessary for the purpose of investigating any suspected contravention of any provision of the Act or these Regulations, seize any part of the casino surveillance system.

Installation
of electronic
monitoring
system.

44.—(1) A casino operator shall implement and maintain an electronic monitoring system which shall provide for—

- (a) compliance with generally and commonly accepted international technical standards, and which ensures accurate logging, searching and reporting of occurrences and data pertaining to slot machines and fully electronic table games, where applicable, including the following

events (howsoever they may be described by the electronic monitoring system)—

- (i) power on and off;
 - (ii) connection or communication or break in connection or communication with the electronic monitoring system;
 - (iii) authorised and unauthorised opening of a slot machine or table game betting terminal door, drop box cabinet door and canister or the failure to close any such door;
 - (iv) logic area open and close when the power is switched off;
 - (v) the identification of employees performing any of the activities referred to in subparagraph (iii);
 - (vi) invalid employee service or key cards;
 - (vii) jackpot and accumulated credit won and the value thereof; and
 - (viii) progressive jackpot won and the value thereof, where applicable;
- (b) the collection of financial data in respect of individual gaming devices;
 - (c) the accurate collection of data in respect of individual slot machines or table game betting stations, including, at a minimum, the information specified in this Part;
 - (d) the reconciliation of soft meter data to enable projected revenues and comparison against the physical count figures;
 - (e) the collection of soft meter data, which shall be performed *via* a secure link to the slot machine and table game betting station;
 - (f) a selectable choice report, capable of reflecting the actual return to player percentage of each slot machine computed

for selectable time frames, providing, at a minimum, for the generation of month-to-date, rolling twelve-month and life-to-date data;

- (g) system security, including, at a minimum, the registering and logging of all manual inputs to the electronic monitoring system reflecting the identity of the employee performing the input and authorising the input, the prevention of unauthorised access thereto and providing an audit trail reflecting the inputs and amendments made; and
- (h) such other requirements as may be determined or approved by the Commission.

(2) The electronic monitoring system shall be designed and configured to have sufficient features and capacity to, efficiently and continuously monitor, log and control all slot machines and electronic table game betting stations in the manner prescribed in this regulation, including when the casino premises are closed to the public.

(3) All data that is collected, pursuant to this regulation, shall be retained for a period of seven years.

(4) The electronic monitoring system shall not allow for the alteration of any records without a full audit trail of such alterations, unless otherwise approved by the Commission.

(5) The details regarding the operation of the electronic monitoring system required pursuant to this regulation shall be submitted to the Commission for approval as part of the surveillance plan for the casino premises, and the prohibition in regulation 37 shall include and apply to the electronic monitoring system.

(6) A person shall not tamper with or do anything so as to compromise or adversely affect any part of the electronic monitoring system, or the proper functioning thereof.

(7) A person who contravenes paragraph (6) commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

PART VI.—*Patron Disputes and Complaints*

Interpretation
of Part VI.

45. For the purposes of this Part—

- (a) a “complaint” means a matter directed to the Commission for resolution with respect to—
 - (i) the unsatisfactory resolution of a patron dispute by a casino operator; or
 - (ii) the conduct of any licensee which amounts to a breach of the Act, these Regulations or any condition or direction issued by the Commission.
- (b) a “patron dispute” means a disagreement between a casino operator and a patron of the casino as to the alleged winnings or losses of the patron, or as to the manner in which a casino game in which the patron participated was conducted.

Resolution
of patron
disputes.

46.—(1) A patron dispute shall be resolved at the level of the management provided for in the internal control standards of the casino operator.

(2) Without prejudice to subsection (1), the Commission may intervene in any patron dispute which calls into question the integrity of the casino operator or of the casino gaming industry.

Investigation
of
documents
and
information
relevant to
dispute.

47. Whenever a patron dispute arises, the casino operator, upon receipt of notice of the dispute, shall forthwith, conduct such investigation as is necessary to resolve the dispute, and shall have regard to all sources of information which may assist in the resolution of the dispute, including—

- (a) information provided by the patron and any employee of the casino in relation to the context within which the dispute arose;
- (b) any relevant data stored on the electronic monitoring system maintained, pursuant to regulation 44;
- (c) any surveillance video footage in relation to the incident which gave rise to the dispute;
- (d) the rules of the game in relation to which the dispute arose;

- (e) in the case of any malfunction of gaming devices or equipment, such disclaimers as may be applicable thereto which were displayed or otherwise accessible to patrons at the time of the dispute;
- (f) the provisions of the internal control standards of the casino operator in relation to the resolution of disputes involving patrons; and
- (g) such other information and documents as may assist in the resolution of the dispute.

Referral of
complaint
to
Commission.

48. Where the casino operator and the patron are unable to resolve the dispute to the satisfaction of both parties, the casino operator shall inform the patron that the patron may lodge a complaint with the Commission.

Investigation
of
complaints.

49. Upon receipt of a complaint or becoming aware of a patron dispute which calls into question the integrity of the casino operator or the casino gaming industry, the Commission may—

- (a) instruct an inspector or an authorized officer to conduct an investigation, the cost of which shall be recoverable from the casino operator; or
- (b) give directions to the casino operator regarding the resolution of the dispute.

Hearing of
complaint.

50.—(1) Where the Commission elects to intervene in a patron dispute or handle a complaint, after the completion of investigations, the Commission may schedule a hearing or may hear the matter by reviewing any statements and other evidence produced by the investigation.

(2) Where the Commission elects to hold a hearing, the Commission shall give the parties to be involved in the hearing at least fourteen days written notice of the date, time and place of such hearing and shall provide a copy of the complaint and the results of its investigation to the parties.

(3) The Commission may adopt such rules and procedures with respect to the hearing of complaints as the Commission deems fit,

including, without limitation, the attendance and representation of the parties at hearings, the admission of evidence, the cross examination of witnesses and any other relevant matter.

- Resolution of complaint. 51.—(1) Upon determination of a complaint, the Commission shall—
- (a) serve a written notice of its decision on the parties in the event that the complaint arose from a patron dispute; or
 - (b) take such other step as the Commission may determine, including disciplinary action or initiating criminal proceedings if the circumstances warrant, if the complaint relates to the conduct of a licensee which amounts to a breach of the Act, these Regulations or any condition or direction issued by the Commission.

(2) The decision of the Commission in respect of a complaint arising from a patron dispute shall become effective on the date when the parties receive written notice of the decision.

- Record of patron disputes. 52.—(1) The casino operator shall keep a record of all patron disputes and shall retain such records for a period of no less than seven years.

(2) A report of all patron disputes, whether resolved or unresolved, shall be submitted by the casino operator to the Commission by the seventh day of the month following the end of the month for which the report has been prepared.

PART VII.—*Gaming Equipment*

- Technical standards for gaming equipment and gaming machines. 53.—(1) The minimum standards applicable to—
- (a) gaming equipment and gaming machines shall be the most current version of the following standards issued by Gaming Laboratories International LLC or any substitution therefor promulgated by Gaming Laboratories International LLC—
 - (i) GLI-11 (Gaming Devices);
 - (ii) GLI-12 (Progressive Gaming Devices in Casinos);

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- (iii) GLI-13 (Standards for Monitoring and Control Systems and Validation Systems);
 - (iv) GLI-14 (Finite Scratch Ticket and Pull-Tab Systems);
 - (v) GLI-16 (Standards for Cashless Systems and Technologies);
 - (vi) GLI-17 (Bonusing Systems in Casinos);
 - (vii) GLI-18 (Promotional Systems in Casinos);
 - (viii) GLI-19 (Interactive Gaming Systems);
 - (ix) GLI-20 (Kiosks);
 - (x) GLI-21 (Client Server Systems);
 - (xi) GLI-23 (Video Lottery Terminals);
 - (xii) GLI-24 (Electronic Table Game Systems);
 - (xiii) GLI-25 (Dealer Controlled Electronic Table Game Systems);
 - (xiv) GLI-26 (Wireless Gaming Systems);
 - (xv) GLI-27 (Network Security Best Practices);
 - (xvi) GLI-28 (Player User Interface Systems);
 - (xvii) GLI-29 (Card Shufflers and Dealer Shoes);
 - (xviii) GLI-31 (Electronic Raffle Systems);
 - (xix) GLI-33 (Event Wagering Systems);

First
Schedule.

- (b) table game equipment, not being gaming equipment to which paragraph (a) applies shall be the standards set out in the First Schedule;

Third
Schedule.

- (c) gaming machine tokens shall be the technical standards and requirements set out in the Third Schedule.

(2) The Commission may amend or substitute any standard under paragraph (1) and shall issue a notice requiring a casino operator to comply with the standard as amended or substituted within a period specified in the notice.

(3) The Commission may waive, either on its own initiative or on application by a casino operator, the technical standards applicable to gaming equipment or gaming machines upon a determination that the operational integrity of the non-conforming gaming equipment or gaming machine is, as configured, suitable for use in a casino.

Application
for
approval of
gaming
equipment
(other than
gaming
machines).

54.—(1) A person seeking approval of an item or class of gaming equipment shall apply to the Commission for approval of the item or class of gaming equipment.

(2) The application shall be delivered in the form of a letter to the Commission and be accompanied by—

- (a) a description of the item or class of gaming equipment for which the approval of the Commission is being sought;
- (b) a report issued by an independent testing laboratory approved by the Commission or an overseas regulatory authority from a jurisdiction recognized by the Commission as having similar or equivalent gaming equipment standards certifying that the item or class of gaming equipment complies with the applicable technical standard under regulation 53;
- (c) a non-refundable application fee of Five Thousand United States Dollars for each item or class of gaming equipment to be approved; and
- (d) any other item, document or information as the Commission may require to determine the application for approval.

(3) The Commission may investigate or authorize the investigation of the item or class of gaming equipment to determine whether the item or class of gaming equipment is suitable to be approved for use in a casino and the Commission shall require the cost of such an investigation to be paid by the person seeking approval.

(4) The Commission may refuse to consider an application for approval of an item or class of gaming equipment if—

- (a) the application is incomplete;
- (b) any person refuses to allow an investigation of the item or class of gaming equipment or fails to provide any item,

document or information required by the Commission under paragraph (2)(d); or

- (c) the application fee payable under paragraph (2) or the fees associated with the cost of the investigation under paragraph (3) are unpaid.

(5) After reviewing the application, the Commission may approve the item or class of gaming equipment subject to such conditions as the Commission may impose or may refuse the application and provide reasons for the refusal.

(6) A casino operator who uses or permits the use of any gaming equipment in a casino without the approval of the Commission or in breach of any condition of approval, commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

Application
for
approval of
gaming
equipment
approved
by an
overseas
regulatory
authority.

55.—(1) This regulation applies where a person seeking approval of an item or class of gaming equipment—

- (a) seeks a waiver of the technical standards under regulation 53(3) on the ground that the item or class of gaming equipment for which approval is sought for use in a casino has been approved by an overseas regulatory authority; or
- (b) seeks the approval of an item or class of gaming equipment for which no standards have been issued by the Commission but which have been approved by an overseas regulatory authority.

(2) A person under paragraph (1) who intends to use an item or class of gaming equipment that is approved for use in a casino or other gaming establishment in another jurisdiction by an overseas regulatory authority in that jurisdiction, shall apply to the Commission for approval of the item or class of gaming equipment.

(3) An application under paragraph (2) shall be in the form of a letter to the Commission and be accompanied by—

- (a) a written certificate from the overseas regulatory authority signed by an authorized officer establishing—
 - (i) that the item or class of gaming equipment was tested and certified by the overseas regulatory

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- authority or an independent testing laboratory recognized by the overseas regulatory authority;
 - (ii) the item or class of gaming equipment received the necessary approval for use in a casino or other gaming establishment under the applicable law of the jurisdiction of the overseas regulatory authority and that the approval is in good standing; and
 - (iii) the terms of any limitation or condition imposed by the overseas regulatory authority on the approval;
- (b) a reference identification number, serial number or other documentation that will allow the Commission to confirm that the item of gaming equipment is the same one that was approved by the overseas regulatory authority;
 - (c) a statement or declaration from an authorized representative of the overseas regulatory authority or an authorized representative of an independent testing laboratory recognized by the overseas regulatory authority expressing an opinion on the likelihood of the gaming equipment suffering from or introducing any integrity, security, public interest and accounting capability concerns if installed in a casino in Jamaica;
 - (d) a non-refundable application fee of Five Thousand United States Dollars for each item or class of gaming equipment; and
 - (e) any other item, document or information required by the Commission.
- (4) In reviewing the application for approval, the Commission shall consider, notwithstanding the provisions of paragraph (3)—
- (a) whether any standards issued under the law of the jurisdiction of the overseas regulatory authority are similar or equivalent to the technical standards under regulation 53

or are otherwise in keeping with international best practice for regulating gaming equipment; and

- (b) whether the applicable law of the jurisdiction of the overseas regulatory authority provides sufficient safeguards for ensuring that the integrity and security of gaming equipment are protected.

(5) Notwithstanding paragraphs (3) and (4) the Commission may—

- (a) investigate or authorize the investigation of the item or class of gaming equipment, for the purpose of determining its suitability to be approved for use in a casino; and
- (b) require the cost of such an investigation to be paid by the person seeking approval.

(6) The Commission may refuse to consider an application for approval of gaming equipment if—

- (a) the application is incomplete;
- (b) any person refuses to allow an investigation of the gaming equipment under paragraph (5) or fails to provide the item, document or other information required by the Commission under paragraph (3)(e); or
- (c) the application fee payable under paragraph (3) or the fees associated with the cost of the investigation under paragraph (5) are unpaid.

(7) After reviewing the application, the Commission may approve the gaming equipment subject to such conditions as the Commission may impose or may refuse the application and provide reasons for the refusal.

(8) A casino operator who uses or permits the use of any gaming equipment in a casino without the approval of the Commission or in breach of any condition of approval, commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Application
for
approval of
gaming
equipment
certified by
an
independent
testing
laboratory.

56.—(1) This regulation applies where a person seeks the approval of an item or class of gaming equipment on the basis that the item or class of gaming equipment has been evaluated, tested and certified by an independent testing laboratory recognized or approved by the Commission.

(2) A person may apply for approval of an item or class of gaming equipment on the basis that the item or class of gaming equipment has been evaluated, tested and certified by an independent testing laboratory recognized or approved by the Commission.

(3) An application under paragraph (2) shall be in the form of a letter to the Commission and be accompanied by—

- (a) a certified copy of the standards, if any, promulgated or used by the independent testing laboratory in evaluating, testing and certifying the item or class of gaming equipment;
- (b) a report from the independent testing laboratory signed by an authorized officer that—
 - (i) identifies the independent testing laboratory and provides contact details for enquiries about the report;
 - (ii) specifies the tests and analyses performed in relation to the gaming equipment;
 - (iii) reports in detail on the process and results of the tests and analyses; and
 - (iv) certifies that the gaming equipment meets the requirements of the standards promulgated or used by the independent testing laboratory;
- (c) a statement or declaration from an authorized representative of an independent testing laboratory expressing an opinion on the likelihood of the gaming equipment suffering from or introducing any integrity, security, public interest and accounting capability concerns if installed in a casino in Jamaica;
- (d) a reference identification number, serial number or other documentation that will allow the Commission to confirm

that the gaming equipment is the same one that was certified by the independent testing laboratory;

- (e) a non-refundable application fee of Five Thousand United States Dollars for each item or class of gaming equipment; and
- (f) any other items, documents or information required by the Commission.

(4) For paragraph (3)(b), the details of tests and analyses shall include—

- (a) the location of any testing facilities used;
- (b) the date the gaming equipment was received by the independent testing laboratory;
- (c) the date the gaming equipment testing was performed;
- (d) the part and version number of the gaming equipment submitted for certification;
- (e) a description of the configuration of the gaming equipment as tested and the scope of the testing performed;
- (f) identification of the testing document by name and version number;
- (g) a description of any issues found during the testing process and the resolution thereof; and
- (h) identification of any modifications made by the gaming equipment manufacturer or supplier to the gaming equipment during the testing process.

(5) The Commission may—

- (a) investigate or authorize the investigation of gaming equipment for the purpose of determining its suitability to be approved for use in a casino; and
- (b) require the cost of such an investigation to be paid by the person seeking approval.

(6) The Commission may refuse to consider an application for approval of an item or class of gaming equipment if—

- (a) the application is incomplete;
- (b) any person refuses to allow an investigation of the gaming equipment under paragraph (5) or fails to provide the items, documents or other information required by the Commission under paragraph (3)(f); or
- (c) the application fee payable under paragraph (3) or the fees associated with the cost of the investigation under paragraph (5) are unpaid.

(7) After reviewing the application, the Commission may approve the item or class of gaming equipment subject to such conditions as the Commission may impose or may refuse the application and provide reasons for the refusal.

(8) A casino operator who uses or permits the use of any gaming equipment in a casino without the approval of the Commission or in breach of any condition of approval, commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

Application
for
approval of
modification
where the
Commission
amends or
substitutes
its technical
standards.

57.—(1) This regulation applies where the Commission amends or substitutes the technical standards pursuant to regulation 53(2) and a casino operator is required to modify gaming equipment to comply with the amended or substituted technical standards.

(2) A person who is required to modify an item or class of gaming equipment as a result of the amended or substituted technical standards shall apply to the Commission for approval of the modified gaming equipment in the form of a letter to the Commission and accompanied by—

- (a) a report from an approved independent testing laboratory, signed by an authorized officer that—
 - (i) identifies the approved independent testing laboratory and provides contact details for enquiries about the report;

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- (ii) specifies the tests and analyses performed in relation to the gaming equipment;
 - (iii) reports in detail on the process and results of the tests and analyses; and
 - (iv) certifies that the gaming equipment meets the requirements of the amended or substituted technical standards promulgated by the Commission; and
- (b) any other item, document or information as the Commission may require to approve the application.

(3) The details of the tests and analyses under paragraph (2), shall include—

- (a) the location of any testing facilities used;
- (b) the date the gaming equipment was received by the approved independent testing laboratory;
- (c) the date the gaming equipment testing was performed;
- (d) the part and version number of the gaming equipment submitted for certification;
- (e) a description of the configuration of the gaming equipment as tested and the scope of the testing performed;
- (f) identification of the testing document by name and version number;
- (g) a description of any issues found during the testing process and the resolution thereof; and
- (h) identification of any modifications made by the gaming equipment manufacturer or supplier to the gaming equipment during the testing process.

(4) The Commission may investigate or authorize the investigation of the gaming equipment to determine whether the equipment complies with the amended or substituted technical standards and is otherwise suitable to be approved for use in a casino and the Commission shall require the cost of such an investigation to be paid by the person seeking approval.

(5) The Commission may refuse to consider an application for approval of modified gaming equipment if—

- (a) the application is incomplete;
- (b) any person refuses to allow an investigation of the gaming equipment under paragraph (4) or fails to provide the items, documents or information required by the Commission under paragraph (2)(b); or
- (c) the fees associated with the cost of the investigation under paragraph (4) are unpaid.

(6) After reviewing the application, the Commission may approve the modified gaming equipment subject to such conditions as the Commission may impose or may refuse the application and provide reasons for the refusal.

(7) A casino operator who uses or permits the use of any modified gaming equipment in a casino without the approval of the Commission under this regulation or in breach of any condition of approval, commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

Application
for
modification
otherwise
that when
required by
the
Commission.

58.—(1) A person shall not modify or permit the modification of any approved item or class of gaming equipment, unless the person has applied to the Commission and obtained the Commission's prior written approval of the modification.

(2) An application under paragraph (1) shall be in the form of a letter to the Commission accompanied by—

- (a) such items, information and documents as will enable the Commission to assess the proposed modification of the item or class of gaming equipment, including such items, information and documents as may be required by the Commission; and
- (b) a non-refundable application fee of Five Thousand United States Dollars for each item or class of gaming equipment in respect of which modification is sought.

(3) After reviewing the application, the Commission may approve the modified item or class of gaming equipment subject to

such conditions as the Commission may impose or may refuse the application and provide reasons for the refusal.

(4) An approval for modification under paragraph (3) shall not be construed as an approval to use the modified item or class of gaming equipment in a casino.

(5) A person who modifies or permits the modification of an item or class of gaming equipment as approved by the Commission shall submit to the Commission a report from an approved independent testing laboratory, signed by an authorized officer that —

- (a) identifies the approved independent testing laboratory and provides contact details for enquiries about the report;
- (b) specifies the tests and analyses performed in relation to the gaming equipment;
- (c) reports in detail on the process and results of the tests and analyses; and
- (d) certifies that the gaming equipment complies with the requirements of the approval for modification issued by the Commission.

(6) The details of the tests and analyses under paragraph (5), shall include—

- (a) the location of any testing facilities used;
- (b) the date the gaming equipment was received by the approved independent testing laboratory;
- (c) the date the gaming equipment testing was performed;
- (d) the part and version number of the gaming equipment submitted for certification;
- (e) a description of the configuration of the gaming equipment as tested and the scope of the testing performed;
- (f) identification of the testing document by name and version number;
- (g) a description of any issues found during the testing process and the resolution thereof; and

- (h) identification of any modifications made by the gaming equipment manufacturer or supplier to the gaming equipment during the testing process.

(7) Where the Commission is satisfied by the contents of the report submitted under paragraph (5) the Commission shall issue its approval, in writing, for the modified item or class of gaming equipment to be used in the casino.

(8) The Commission may waive the requirement to apply for approval under paragraph (1) if the Commission is of the opinion that the proposed modification is minor, having regard to bet limits, game integrity or security and the Commission shall publish a notice on its official website of the items or classes of gaming equipment which do not require approval.

Part A.
Second
Schedule.

(9) A casino operator who contravenes this regulation commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Revocation
or
suspension
of approval
of gaming
equipment.

59.—(1) The Commission may revoke or suspend its approval of an item or class of gaming equipment if the gaming equipment—

- (a) no longer complies with any technical standard issued by the Commission or any condition of the approval given by the Commission in relation to the use of the item or class of gaming equipment;
- (b) has been modified without the prior written approval of the Commission or the Commission has not waived the requirement for approval; or
- (c) has failed to function in a manner in which it was designed or programmed to function.

(2) The Commission shall not revoke or suspend any approval of an item or class of gaming equipment unless the Commission first serves on the casino operator a notice, in writing, giving the casino operator an opportunity to show cause, within a specified period, why the approval should not be suspended or revoked.

(3) The Commission may, after considering any submissions made by a casino operator, revoke or suspend the approval of the item or class of gaming equipment and give the casino operator written notice thereof.

(4) Any revocation or suspension of approval of an item or class of gaming equipment under this regulation shall take effect when the notice under paragraph (3) is given or on such later date as may be specified in the notice.

(5) In the case of a suspension, a notice under paragraph (3) shall specify the duration of the suspension and shall not be revoked until the Commission is satisfied that the casino operator has taken such remedial action as will assure the Commission that the gaming equipment is fit for use in the casino.

Part A.
Second
Schedule. (6) A casino operator who uses or permits the use of an item or class of gaming equipment for which approval has been revoked or suspended by the Commission commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

PART VIII.—*Gaming Machines*

Application
for gaming
machine
licence. 60.—(1) A casino operator shall apply to the Commission for a gaming machine licence in respect of every gaming machine that the casino operator intends to operate in the casino premises.

(2) An application under paragraph (1) for a gaming machine licence shall be made in the form of a letter to the Commission accompanied by—

- (a) a description of the gaming machine for which the gaming machine licence is being sought;
- (b) a report issued by an independent testing laboratory approved by the Commission, or an overseas regulatory authority from a jurisdiction, recognized by the Commission as having similar or equivalent gaming machine standards certifying that the gaming machine has been tested and complies with the applicable technical standard under regulation 53;
- (c) a non-refundable application fee of Five Thousand United States Dollars for each gaming machine; and
- (d) any other item, document or information as the Commission may require to determine the application for a gaming machine licence.

(3) The Commission may investigate or authorize the investigation of the gaming machine to determine whether the gaming machine is suitable to be licensed for use in a casino and the Commission shall require the cost of such an investigation to be paid by the casino operator.

(4) The Commission may refuse to consider an application for a gaming machine licence if—

- (a) the application is incomplete;
- (b) any person refuses to allow an investigation of the gaming machine or fails to provide any item, document or information required by the Commission under paragraph (2)(d); or
- (c) the application fee payable under paragraph (2) or the fees associated with the cost of an investigation under paragraph (3) are unpaid.

(5) After reviewing the application, the Commission may issue a gaming machine licence subject to such conditions as the Commission may impose or may refuse the application and provide reasons for the refusal.

(6) A casino operator who uses or permits the use of any gaming machine in a casino without a gaming machine licence or in breach of any condition of the gaming machine licence, commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

Application
for gaming
machine
licence
where
gaming
machine
licensed or
approved
by an
overseas
regulatory
authority.

61.—(1) This regulation applies where a casino operator—

- (a) seeks a waiver of the technical standards under regulation 53 on the ground that the gaming machine for which a gaming machine licence is sought for use in a casino has been approved by an overseas regulatory authority; or
- (b) seeks a gaming machine licence in respect of a gaming machine for which no standards have been issued by the Commission, however the gaming machine for which the gaming machine licence is sought has been licensed or approved by an overseas regulatory authority.

(2) An application for a waiver of technical standards or for a gaming machine licence in respect of a gaming machine which has been licensed or approved for use in a casino in another jurisdiction by an overseas regulatory authority in that jurisdiction shall be by way of a letter to the Commission accompanied by—

- (a) a written certificate from the overseas regulatory authority signed by an authorized officer establishing—
 - (i) that the gaming machine was tested and certified by the overseas regulatory authority or an independent testing laboratory contracted or recognized by the overseas regulatory authority to carry out the test and certification;
 - (ii) the gaming machine received the necessary licence or approval for use in a casino or other gaming establishment under the applicable law of the jurisdiction of the overseas regulatory authority and that the licence or approval is in good standing; and
 - (iii) the terms of any limitation or condition imposed by the overseas regulatory authority on the licence or approval;
- (b) a reference identification number, serial number or other documentation that will allow the Commission to confirm that the gaming machine is the same one that was licensed or approved by the overseas regulatory authority;
- (c) a statement or declaration from an authorized representative of the overseas regulatory authority or an authorized representative of the independent testing laboratory contracted or recognized by the overseas regulatory authority, expressing an opinion on the likelihood of the gaming machine having or introducing any integrity, security, public interest or accounting capability concerns if installed in a casino in Jamaica;
- (d) a non-refundable application fee of Five Thousand United States Dollars for each gaming machine; and

- (e) any other items, documents or information required by the Commission.

(3) In reviewing the application for the gaming machine licence, the Commission shall consider —

- (a) whether any standards issued under the law of the jurisdiction of the overseas regulatory authority are similar or equivalent to the technical standards under regulation 53 or are otherwise in keeping with international standards for gaming machines; and
- (b) whether the applicable law of the jurisdiction of the overseas regulatory authority provides sufficient safeguards for ensuring that the integrity and security of gaming machines are protected.

(4) The Commission may—

- (a) investigate or authorize the investigation of the gaming machine, for the purpose of determining its suitability to be approved for use in a casino; and
- (b) require the cost of such an investigation to be paid by the person seeking approval.

(5) The Commission may refuse to consider an application for approval of a gaming machine if—

- (a) the application is incomplete;
- (b) any person refuses to allow an investigation of the gaming machine under paragraph (4) or fails to provide the items, documents or information required by the Commission under paragraph (2)(e); or (c) the application fee payable under paragraph (2) or the fees associated with the cost of the investigation under paragraph (4)(b) are unpaid.

(6) After reviewing the application, the Commission may issue a gaming machine licence subject to such conditions as the Commission may impose or may refuse the application and provide reasons for the refusal.

(7) A casino operator who uses or permits the use of any gaming machine in a casino without a gaming machine licence issued

Part A.
Second
Schedule.

pursuant to this regulation or in breach of any condition of the licence, commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Application
for gaming
machine
licence
where
gaming
machine
tested and
certified by
an
independent
testing
laboratory.

62. —(1) This regulation applies where a casino operator intends to use a gaming machine that has been evaluated, tested and certified by an independent testing laboratory recognized by the Commission.

(2) A casino operator may apply for a gaming machine licence on the basis that a gaming machine has been evaluated, tested and certified by an independent testing laboratory recognized by the Commission.

(3) An application under paragraph (2) for a gaming machine licence in respect of a gaming machine which has been evaluated, tested and certified by an independent testing laboratory recognized by the Commission shall be in the form of a letter to the Commission accompanied by—

- (a) a certified copy of the standards, if any, promulgated or used by the independent testing laboratory in testing and certifying the gaming machine;
- (b) a report from the independent testing laboratory signed by an authorized officer that—
 - (i) identifies the independent testing laboratory and provides contact details for enquiries about the report;
 - (ii) specifies the tests and analyses performed in relation to the gaming machine;
 - (iii) reports in detail on the process and results of the tests and analyses; and
 - (iv) certifies that the gaming machine satisfied the requirements of the standards promulgated or used by the independent testing laboratory;
- (c) a statement or declaration from an authorized representative of the independent testing laboratory expressing an opinion

on the likelihood of the gaming equipment suffering from or introducing any integrity, security, public interest and accounting capability concerns if installed in a casino in Jamaica;

- (d) a reference identification number, serial number or other documentation that will allow the Commission to confirm that the gaming machine is the same one that was certified by the independent testing laboratory;
- (e) a non-refundable application fee of Five Thousand United States Dollars for each gaming machine; and
- (f) any other items, documents or information required by the Commission.

(4) The details of tests and analyses under paragraph (3)(b) shall include—

- (a) the location of any testing facilities used;
- (b) the date the gaming machine was received by the independent testing laboratory;
- (c) the date the gaming machine testing was performed;
- (d) the part and version number of the gaming machine submitted for testing and certification;
- (e) a description of the configuration of the gaming machine as tested and the scope of the testing performed;
- (f) identification of the testing document by name and version number;
- (g) a description of any issues found during the testing process and the resolution thereof; and
- (h) identification of any modifications made by the gaming machine manufacturer or supplier to the gaming machine during the testing process.

(5) The Commission may—

- (a) investigate or authorize the investigation of the gaming machine, for the purpose of determining its suitability to be approved for use in a casino; and

- (b) require the cost of such an investigation to be paid by the casino operator seeking the gaming machine licence.

(6) The Commission may refuse to consider an application for a gaming machine licence if—

- (a) the application is incomplete;
- (b) any person refuses to allow an investigation of the gaming machine under paragraph (5) or fails to provide the items, documents or other information required by the Commission under paragraph (3)(f); or
- (c) the application fee payable under paragraph (3) or the fees associated with the cost of the investigation under paragraph (5) are unpaid.

(7) After reviewing the application, the Commission may grant a gaming machine licence subject to such conditions as the Commission may impose or may refuse the application and provide reasons for the refusal.

(8) A casino operator who uses or permits the use of any gaming machine in a casino without a gaming machine licence issued pursuant to this regulation or in breach of any condition of a gaming machine licence, commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

Application
for
approval of
modification
where the
Commission
amends or
substitutes
its technical
standards.

63.—(1) This regulation applies where the Commission amends or substitutes the technical standards pursuant to regulation 53(2) and a casino operator is required to comply with the amended or substituted technical standards.

(2) A casino operator who is required to modify a gaming machine as a result of the amended or substituted technical standards shall apply to the Commission for approval of the modified gaming machine and shall submit with the application—

- (a) a report from an approved independent testing laboratory, signed by an authorized officer that—
 - (i) identifies the approved independent testing laboratory and provides contact details for enquiries about the report;

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- (ii) specifies the tests and analyses performed in relation to the modified gaming machine;
 - (iii) reports in detail on the process and results of the tests and analyses; and
 - (iv) certifies that the gaming machine meets the requirements of the amended or substituted technical standards promulgated by the Commission; and
- (b) any other item, document or information as the Commission may require to determine the application for approval.

(3) The details of the tests and analyses under paragraph (2)(a), shall include—

- (a) the location of any testing facilities used;
- (b) the date the modified gaming machine was received by the approved independent testing laboratory;
- (c) the date the gaming machine testing was performed;
- (d) the part and version number of the gaming machine submitted for testing and certification;
- (e) a description of the configuration of the gaming machine as tested and the scope of the testing performed;
- (f) identification of the testing document by name and version number;
- (g) a description of any issues found during the testing process and the resolution thereof; and
- (h) identification of any modifications made by the gaming machine manufacturer or supplier to the gaming machine during the testing process.

(4) The Commission may investigate or authorize the investigation of the gaming machine to determine whether the gaming machine complies with the amended or substituted technical standards and is otherwise suitable to be approved for use in a casino and the Commission shall require the cost of such an investigation to be paid by the casino operator.

(5) The Commission may refuse to consider an application for approval of a modified gaming machine if—

- (a) the application is incomplete;
- (b) any person refuses to allow an investigation of the gaming machine under paragraph (4) or fails to provide the items, documents or information required by the Commission under paragraph (2)(b); or
- (c) the fees associated with the cost of the investigation under paragraph (4) are unpaid.

(6) After reviewing the application, the Commission may approve the modified gaming machine, subject to such conditions as the Commission may impose, which conditions shall be deemed to be an amendment to the gaming machine licence, or may refuse the application and provide reasons for the refusal.

(7) A casino operator who uses or permits the use of any modified gaming machine in a casino without the approval of the Commission under this regulation or in breach of any condition of the gaming machine licence as amended, commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

Application
for
modification
otherwise
than when
required by
the
Commission.

64.—(1) A casino operator shall not modify or permit the modification of any gaming machine, unless the casino operator has applied to the Commission and obtained the Commission's prior written approval for the modification.

(2) An application under paragraph (1) shall be in the form of letter to the Commission, accompanied by—

- (a) such items, information and documents as will enable the Commission to assess the proposed modification of the gaming machine, including such items, information and documents as may be requested by the Commission; and
- (b) a non-refundable fee of Five Thousand United States Dollars for each gaming machine in respect of which modification is sought.

(3) After reviewing the application, the Commission may approve the modification of the gaming machine, subject to such conditions as the Commission may impose, or may refuse the application and provide reasons for the refusal.

(4) An approval for modification under paragraph (3) shall not be construed as an approval to use the modified gaming machine in a casino.

(5) A person who modifies or permits the modification of the gaming machine as approved by the Commission, shall submit to the Commission, a report from an approved independent testing laboratory, signed by an authorized officer that—

- (a) identifies the approved independent testing laboratory and provides contact details for enquiries about the report;
- (b) specifies the tests and analyses performed in relation to the gaming machine;
- (c) reports in detail on the process and results of the tests and analyses; and
- (d) certifies that the gaming machine complies with the requirements of the approval for modification issued by the Commission.

(6) The details of the tests and analyses under paragraph (5), shall include—

- (a) the location of any testing facilities used;
- (b) the date the modified gaming machine was received by the approved independent testing laboratory;
- (c) the date the modified gaming machine testing was performed;
- (d) the part and version number of the modified gaming machine submitted for certification;
- (e) a description of the configuration of the modified gaming machine as tested and the scope of the testing performed;
- (f) identification of the testing document by name and version number;

- (g) a description of any issues found during the testing process and the resolution thereof; and
- (h) identification of any further modifications made by the gaming machine manufacturer or supplier to the gaming machine during the testing process.

(7) Where the Commission is satisfied by the contents of the report submitted under paragraph (5) the Commission shall issue its approval, in writing, for the modified gaming machine to be used in the casino.

(8) The Commission may waive the requirement to apply for approval under paragraph (1) if the Commission is of the opinion that the proposed modification is minor, having regard to bet limits, game integrity or security and the Commission shall publish a notice on its official website of the types of modification which do not require approval.

(9) A casino operator who contravenes this regulation commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

Revocation
or
suspension
of gaming
machine
licence.

65.—(1) The Commission may revoke or suspend a gaming machine licence if the gaming machine—

- (a) is no longer in compliance with any technical standard issued by the Commission or any condition of the casino operator's gaming machine licence;
- (b) has been modified without the prior written approval of the Commission or a waiver, by the Commission, of the requirement for approval; or
- (c) has failed to function in a manner in which it was designed or programmed to function.

(2) The Commission shall not revoke or suspend any gaming machine licence unless the Commission first serves on the casino operator a notice, in writing, giving the casino operator an opportunity to show cause, within a specified period, why the approval should not be revoked or suspended.

(3) The Commission may, after considering any submissions made by a casino operator, revoke or suspend the gaming machine licence and give the casino operator written notice thereof.

(4) Any revocation or suspension of a gaming machine licence under this regulation shall take effect when the notice under paragraph (3) is given or on such later date as may be specified in the notice.

(5) In the case of a suspension, a notice under paragraph (3) shall specify the minimum duration of the suspension, and the suspension shall not in any event, end until the Commission is satisfied that the casino operator has taken such remedial action as is required for the gaming machine to be fit for use in the casino.

Part A.
Second
Schedule. (6) A casino operator who uses or permits the use of a gaming machine for which the licence has been revoked or suspended by the Commission commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

PART IX—*Conduct of Gaming*

Interpretation
of Part IX.

66. In this Part—

“approved game” means a game approved by the Commission for play in a casino by order made pursuant to section 55 of the Act;

“approved game rules”, in relation to an approved game, means the rules which have been approved by the Commission by order made pursuant to section 55 of the Act;

“state of intoxication” means a state wherein a person’s speech, balance, co-ordination or behaviour is noticeably affected and there are reasonable grounds for believing this state to be induced by alcohol, narcotics or any intoxicating substance.

*Prohibition Against Participation of
Intoxicated Person in Gaming Activity*

Prohibition
against
intoxicated
patrons.

67. A casino operator shall not permit a person who is in a state of intoxication to participate in any gaming activity within its casino premises and a person who contravenes this provision commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

*Issuance, Redemption, Use and Payment of Chips
and Chip Purchase Vouchers*

Issuance,
redemption
and use of
chips and
chip
purchase
vouchers.

68.—(1) Chips and chip purchase vouchers may only be issued and redeemed at the cage during the hours of operation of a casino.

(2) A casino operator shall not issue, or cause or permit to be issued, any chips for gaming (other than complimentary chips) to any patron unless the chips are paid for at the cage, to the value of the chips, by one or more of the following methods of payment—

- (a) in cash;
- (b) in exchange for chip purchase vouchers issued by the casino operator;
- (c) by charging to the patron's credit card, where a transaction involving a credit card is permitted pursuant to these Regulations;
- (d) by direct debit from the amount standing to the credit of the patron's deposit account or cheque cashing account with the casino operator;
- (e) by an amount debited against the patron's credit account with the casino operator, where the casino operator is permitted to issue chips on credit to the patron under this Part; or
- (f) by such other mode of payment as the Commission may approve in writing.

Payment for
chip
purchase
vouchers.

69. A casino operator shall not issue, or cause to be issued, any chip purchase voucher to any patron unless the chip purchase voucher is paid for at the cage to the value of the chip purchase voucher by one or more of the following methods of payment—

- (a) by direct debit from the amount standing to the credit of the patron's deposit account or cheque cashing account with the casino operator;
- (b) by an exchange of chip purchase vouchers issued by the casino operator; or
- (c) by such other mode of payment as the Commission may approve in writing.

Redemption
of chips or
chip
purchase
vouchers
by casino
operator.

70. A casino operator may redeem chips or chip purchase vouchers issued by it to a patron at the cage, in exchange for the equivalent of any one of the following to the value of the chips or the amount shown on the chip purchase voucher, as the case may be—

- (a) cash;
- (b) a cheque issued by the casino operator payable to the patron;
- (c) an amount transmitted by telegraphic or electronic funds transfer from the casino operator's account to an account in the name of the patron; or
- (d) an amount credited, in accordance with the patron's instructions, into the patron's deposit account, cheque cashing account or credit account, with the casino operator.

Permissible
use of
chips.

71.—(1) Chips issued by a casino operator may be used by a patron only for—

- (a) the playing of games within the casino premises of the casino operator; or
- (b) the giving of tips or gratuities to any person employed within the casino premises for any service provided by such person in the ordinary course of the duties of that person.

(2) A person who uses chips for any purpose other than the purposes allowed under paragraph (1) commits an offence and shall

Part A. be liable, on summary conviction, to the penalty specified in Part A of
Second the Second Schedule.
Schedule.

Table Games

Dealing and 72.—(1.) Subject to paragraph (2), the playing cards used by a
shuffling of casino operator for the playing of games in its casino shall —
playing
cards.

- (a) prior to each use, be shuffled using an electronic shuffler and not manually shuffled; and
- (b) be dealt from a card shoe or other device or equipment approved by the Commission.

(2) The Commission may, on the application of a casino operator, waive any or all of the requirements in paragraph (1) for any segment of casino patrons, designated gaming area or approved game, subject to such conditions as the Commission may impose.

Wager. 73.—(1) Subject to paragraph (2), a wager on an approved game shall be made by placing chips and, if applicable, one or more match play coupons on the appropriate wagering areas of a gaming table.

(2) A casino operator shall not accept any wager on an approved game—

- (a) placed on behalf of a patron who is not present, in person, at the gaming table, by another person, or placed by a patron who is not so present using any communication device or equipment;
- (b) placed otherwise than by means of chips issued by the casino operator; or
- (c) made without placing any chips on the gaming table unless otherwise provided in the approved game rules.

Circum- 74.—(1) Without prejudice to regulation 78(d), the holder of a
stances for specified office in a casino who conducts an approved game shall
refusal of refuse a wager from a patron if—
wager.

- (a) the holder of the specified office knows that a patron is incapable of making a decision in relation to a wager by

reason of the patron's state of intoxication, or has reasonable doubts as to the patron's ability to do so; or

- (b) the wager is placed otherwise than in accordance with the approved game rules.

(2) Without prejudice to paragraph (1), the holder of a specified office in a casino, who conducts an approved game, shall refuse a wager from a patron if that person knows or reasonably suspects that the patron is committing or has committed an offence under this Part, the Act or any other enactment in relation to the playing of that game.

(3) A refusal of a wager under paragraph (1) or (2) shall be done prior to the closing of bets as determined by the approved game rules.

(4) Upon any refusal of a wager under paragraph (1) or (2), the holder of a specified office in a casino shall remove the wager from the gaming table and return it to the patron.

Winnings

Payment of winnings. 75.—(1) Winnings on an approved game shall be paid to a patron only in chips, unless otherwise provided in the approved game rules.

(2) A casino operator shall pay every patron who wins a wager on any game played at a gaming table or on a gaming machine within its casino premises, his winnings, in full, without deduction of any commission or fee, unless otherwise provided in the approved game rules.

Refund of wagers and recovery of winnings. 76.—(1) A casino operator shall declare a game void if there is any malfunction or fault in, or interruption in the operation of, any part of any gaming machine or gaming equipment that affects the outcome of that game.

(2) Without prejudice to paragraph (1) a casino operator shall declare a game void if—

- (a) an event that is outside of the reasonable control of the casino operator or the employees of the casino operator (referred to in this Part as a “force majeure event”) disrupts that game;

- (b) the casino operator knows or reasonably suspects that a patron is committing or has committed an offence under this Part, the Act or any other enactment, in such a manner as may affect the outcome of that game; or
- (c) the approved game rules provide for other circumstances under which the game may be declared void and the declaration is done under those circumstances.

(3) If a game being played at a gaming table or on a gaming machine is declared void under paragraph (1) or (2), the casino operator shall—

- (a) clearly notify every patron playing that game, that the game has been declared void; and
- (b) refund all wagers made on that game.

(4) Where a game is declared void under paragraph (1) or (2) (except on the ground of a force majeure event under subparagraph (2) (a)), the casino operator may, in addition, recover the winnings of any or all patrons from that game, if—

- (a) there is clear information provided to the players of the game or displayed prominently in the casino, concerning the circumstances under which, and the means by which, winnings will be recovered when the game is declared void; and
- (b) the recovery of winnings is done in accordance with the information in subparagraph (a).

Closure of
gaming
table or
gaming
machine.

77.—(1) Subject to paragraph (3), a casino operator shall ensure that reasonable notice is given to patrons before the closure of any gaming table or gaming machine.

(2) Without limiting the generality of paragraph (1), reasonable notice may be given by—

- (a) displaying a notice of the impending closure of a gaming machine on the screen of the gaming machine for a

reasonable period of time before the closure of the gaming machine; or

- (b) notifying patrons (orally or otherwise) at a gaming table prior to the commencement of the last round of play before the closure of the gaming table.

(3) A casino operator may close a gaming table or gaming machine without notice where the casino operator has reasonable cause to believe that such closure is necessary—

- (a) in the interest of public or private safety;
- (b) to ensure that gaming is conducted honestly; or
- (c) to maintain, repair or otherwise deal immediately with any gaming table, gaming equipment or gaming machine to ensure game security and integrity.

(4) In this regulation, “closure”, in relation to a gaming table or a gaming machine, does not include a momentary stoppage of play from which the play can be resumed at the stage it was stopped.

Duties of Holders of Specified Offices

Duties of
holders of
specified
offices,
generally.

78. A person who is employed in a specified office shall not—

- (a) advise a patron how to play a game, except to explain the rules of the game or to ensure the patron’s compliance with the relevant approved game rules;
- (b) by himself or in conjunction with any other person, corruptly solicit or receive, or agree to receive, any tip, gratuity, consideration or other benefit for himself or for any other person as an inducement to or a reward for improperly influencing the outcome of a game;
- (c) accept chips for any purpose other than those set out in regulation 71; or
- (d) permit a patron to participate in any gaming activity if the patron is in a state of intoxication.

Duties to issue exchange or redeem chips or chip purchase vouchers.	79. Every person employed in a specified office that is authorised to issue, exchange or redeem chips or chip purchase vouchers shall do so only in accordance with regulations 68, 69 and 70.
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Duties in relation to conduct of games.	80.—(1) Every person who is employed in a specified office and authorised to conduct games shall— (a) deal and shuffle playing cards only in accordance with regulation 72; (b) accept, refuse or refund wagers only in accordance with regulation 73, 74 or 76(3); (c) pay or recover winnings only in accordance with regulations 75 and 76; (d) declare a game void if any of the circumstances mentioned in regulation 76(2) occurs; and (e) give notice of the closure of a gaming table or gaming machine in accordance with regulation 77 (1) or (2), where necessary.
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(2) A person who is employed in a specified office which is authorized to conduct games, shall not declare a game void if none of the circumstances mentioned in regulation 76(1) or (2) occurs.

Conditions of employment by person in specified office under this Part.	81. It shall be a condition of employment of a person employed in a specified office that such person comply with— (a) regulation 78, in every case; and (b) where applicable, regulations 79 and 80.
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Contraven-
tion of
conditions
of
employment
by person
in specified
office.
Part A.
Second
Schedule.

82.—(1) A person who is employed in a specified office who contravenes regulation 78, 79 or 80 commits an offence and shall be liable, on summary conviction, to the penalty specified in Part A of the Second Schedule.

(2) A person who is employed in a specified office who contravenes a condition of employment applicable to that person under these Regulations or under any notice or order issued by the Commission, in writing, shall be liable to disciplinary action under section 36 of the Act.

Contraven-
tion of
duties of
casino
operator.

83. A casino operator who—

- (a) issues, exchanges or redeems chips or chip purchase vouchers other than in accordance with regulations 68, 69 and 70;
- (b) allows the use of chips other than in accordance with regulation 71;
- (c) uses or allows the use of playing cards other than in accordance with regulation 72(1);
- (d) accepts, refuse or refund wagers other than in accordance with regulations 73, 74, and 76(3);
- (e) pays or recovers winnings other than in accordance with regulations 75 and 76(4);
- (f) declares a game void other than under any of the circumstances mentioned in regulation 76(1) or (2); or
- (g) contravenes regulation 67 or 77(1),

commits an offence and shall be liable on summary conviction to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

Cheating at
play.

84.—(1) A person shall not, either by himself or in collusion with another person, in relation to the playing of any game in a casino, obtain or attempt to obtain any money or advantage for the person or any other person—

- (a) by a fraudulent trick, device, sleight of hand or representation;

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- (b) by a fraudulent scheme, arrangement, system or plan which the Commission, with the approval of the Minister, may, from time to time, by order, published in the *Gazette*, declare to be cheating at play;
 - (c) by the fraudulent use of gaming equipment or a gaming machine or any other thing; or
 - (d) by placing a bet in a game contrary to the approved game rules.

(2) Without limiting the generality of paragraph (1), the following shall constitute cheating—

- (a) false shuffling;
- (b) past posting;
- (c) use of hidden cameras;
- (d) card switching or hand mucking;
- (e) use of a concealed bill validator device in a slot machine;
- (f) card counting;
- (g) hole card reading;
- (h) dice sliding;
- (i) roulette colour up; and
- (j) card marking.

(3) A person who engages in any of the activities specified in paragraph (2) or otherwise contravenes paragraph (1) commits an offence and shall be liable on summary conviction to the penalty specified in Part A of the Second Schedule.

Part A.
Second
Schedule.

(4) If a constable or an inspector believes, on reasonable grounds, that a person has committed, is committing or is about to commit an offence under paragraph (1), the constable or inspector may search the person for any device, gaming equipment or gaming machine, implement or material that the constable or inspector suspects was used, or is being used, in the commission of the offence.

(5) Nothing in paragraph (4) authorizes any constable, authorized officer or inspector to remove, or require a person to remove, any of the person's clothing, and a search of a person's clothing being worn by the person may only be done by a constable, authorized officer or an inspector of the same sex as the person.

PART X.—*Progressive Casino Games*

Display of progressive jackpot. 85. A display, showing the current amount of a progressive jackpot, shall be conspicuously displayed at, or in the immediate vicinity of, the casino game to which a progressive jackpot applies.

Record of progressive jackpot. 86. At least once each day, and only if the information specified in this regulation is not automatically recorded by the gaming machine or group of gaming machines offering a progressive jackpot, the casino operator shall record, in respect of each progressive jackpot displayed at its gaming establishment—

- (a) the value of such progressive jackpot;
- (b) the movement in the value of the progressive jackpot during the preceding day; and
- (c) the explanations for any movements recorded under paragraph (b).

Limit of progressive jackpot. 87. A casino operator may limit a progressive jackpot to an amount which is equal to or greater than the current amount of the jackpot at the time of the imposition of such limit, provided that a conspicuous notice of such limit shall, at the time of imposition of such limit, be posted at or in the immediate vicinity of the casino game to which such limit applies.

Reduction, withdrawal or elimination of progressive jackpot. 88. A casino operator shall not reduce the amount displayed on a progressive jackpot meter or otherwise reduce, withdraw or eliminate a progressive jackpot, unless—

- (a) a player wins such jackpot;
- (b) the casino operator adjusts the progressive jackpot meter to correct a malfunction or to prevent the display of an amount greater than any limit imposed, pursuant to these Regulations, and the casino operator documents such adjustment and the reasons for it; or

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- (c) the casino operator withdraws the progressive jackpot, retains the base amount of such jackpot as a fixed jackpot and transfers the incremental amount, being the amount in excess of the base amount, to another progressive jackpot at the casino operator's establishment and—
 - (i) the casino operator documents such transfer;
 - (ii) such incremental amount is transferred to the same type of casino game, unless otherwise approved by the Commission; and
 - (iii) the transfer is completed no later than thirty days after the progressive jackpot is withdrawn from play or within such longer period as the Commission may, on good cause shown, approve.

PART XI.—*Commission Facilities*

Accomoda- 89.—(1) A casino operator shall provide and maintain appropriate
tion for the office facilities and equipment, subject to such directions as may be
Commission. issued, in writing, by the Commission, to be utilized by the Commission
or any of its officers, employees and agents *in* carrying out functions
under the Act or any regulations made under the Act.

(2) The office facilities and equipment under paragraph (1) shall, at a minimum, provide for—

- (a) a conference room and furnished workstations for at least two employees of the Commission;
- (b) access to the casino operator's surveillance system; and
- (c) a computer with read-only access to the casino operator's electronic monitoring system and other gambling-related systems, and a printer.

(3) The entrance to the office allocated to the Commission shall be continuously monitored by the department responsible for surveillance.

(4) A person shall not, without the consent of the Commission or an authorized officer of the Commission, monitor, record or copy

any activity, document or information in the office provided for the Commission under this regulation.

Remote
access to
data.

90.—(1) A casino operator shall install and maintain such equipment and facilities in a casino as will allow the Commission to remotely access any data relating to casino operations.

(2) The casino operator shall ensure that any equipment and facilities provided under paragraph (1), as well as any data to be remotely accessed by the Commission, are secure and comply with the provisions of the Data Protection Act.

(3) A casino operator shall supply the Commission with such information as will enable the Commission to remotely access the data.

(4) Notwithstanding the provisions of paragraphs (1), (2) and (3), the Commission may require a casino operator to provide any data relating to the casino operations or relating to any gaming activity in the casino by uploading such data to any system established by the Commission for the purpose of carrying out its functions under the Act or these Regulations.

PART XII.—*General*

Offences
and
penalties.
Part A.
Second
Schedule.

91.—(1) Where a person is convicted of an offence specified in the First Column of Part A of the Second Schedule, in respect of the regulation specified in the Second Column of that Schedule, the person shall be liable to a penalty not exceeding the amount specified in the Third Column of that Schedule.

Part B.

(2) Pursuant to section 69 of the Act, a person who commits an offence specified in the First Column of Part B of the Second Schedule, in respect of the regulation specified in the Second Column of that Schedule, may discharge his liability by payment of the fixed penalty specified in the Third Column of that Schedule.

FIRST SCHEDULE

(Regulations 2,
and 51(l)(b))*Table Game Equipment Technical Standards and Requirements*

- | | |
|---|--|
| Applica-
bility. | 1. These technical standards and requirements shall apply to table game equipment used in a casino. |
| Definitions—
gaming
chips and
gaming
plaques. | <p>2. In these Standards—</p> <p>“edge” means the surface of a chip across which its thickness can be measured in a perpendicular line from one face to the other;</p> <p>“edge spot” shall mean an identifying characteristic used on the edge of each value chip issued by a casino operator;</p> <p>“face” means each of the two surfaces of a gaming chip across which the diameter of the gaming chip can be measured;</p> <p>“gaming chip” means a nonvalue chip, poker rake chip, tournament chip or value chip;</p> <p>“nonvalue chip” means a gaming chip which does not contain a denomination on either face which is used for wagering at the game of roulette;</p> <p>“poker rake chip” means a gaming chip used by dealers to facilitate the collection of the rake;</p> <p>“primary colour” means the predominant colour used on a value chip;</p> <p>“promotional non-gaming chip” means a chip that has no redeemable value;</p> <p>“RFID chip” means a value or nonvalue chip which contains a radio-frequency identification tag which can be used to determine the authenticity of the chip;</p> <p>“secondary colour” means any colour, other than that value chip’s primary colour, on the face or edge of the value</p> |

FIRST SCHEDULE, *contd.*

chip that is used as a contrast to the value chip's primary colour;

“tournament chip” means a gaming chip used for wagering in a table game tournament or poker tournament; and

“value chip” means a gaming chip which contains a denomination on each face.

Gaming
chips—
physical
characteris-
tics.

3.—(1) Each gaming chip issued by a casino operator must be in the form of a disk,

(2) A gaming chip may not be issued or used in a casino unless—

(a) the gaming chip meets all applicable technical standards and requirements of the Commission; and

(b) the design specifications and sample of each gaming chip is submitted to the Commission.

(3) Each gaming chip issued by a casino operator shall be designed and manufactured with sufficient graphics or other security measures to prevent, to the greatest extent practical, the counterfeiting of the gaming chip.

(4) A casino operator or other person subject to the Commission's jurisdiction shall not manufacture for, sell to, distribute to or use in any casino outside of Jamaica, any gaming chips having the same edge spot and design specifications as those used in a casino in Jamaica.

(5) A casino operator may issue promotional non-gaming chips that are prohibited from use in a casino.

(6) The physical characteristics of promotional non-gaming chips must be sufficiently distinguishable from the design specifications of any gaming chip issued by a casino operator so as to reasonably ensure that the promotional non-gaming chips will not be confused with gaming chips used in a casino.

(7) At a minimum, promotional non-gaming chips must—

(a) be unique in terms of size or colour;

FIRST SCHEDULE, *contd.*

- (b) have no edge designs used on any gaming chips; and
- (c) bear the name of the casino operator issuing the promotional non-gaming chips and language on both faces stating that the promotional non-gaming chips have no redeemable value.

Value chips. 4.—(1) Casino operators may issue and use value chips in denominations of (U.S.) \$1, \$2, \$2.50, \$5, \$20, \$25, \$100, \$500, \$1,000 and \$5,000 and other denominations acceptable to the Commission.

(2) The primary colour used for each denomination of a value chip must be in accordance with the colours specified in paragraph (4).

(3) Primary colour may not be used as a secondary colour on a value chip of another denomination where its use on the edge is reasonably likely to cause confusion as to the chip's denomination when the edge alone is visible.

(4) Each casino operator shall submit sample colour disks to the Commission that identify all primary and secondary colours to be used for the manufacture of gaming chips for use in a casino and the colours shall be consistently used by the casino operator in its casino.

(5) In order for a primary colour to be used in a casino, it must visually appear, when viewed either in daylight or under incandescent light, to comply with the colours set forth below—

- (a) \$1—White;
- (b) \$2—Blue;
- (c) \$2.50—Pink;
- (d) \$5—Red;
- (e) \$20—Yellow;
- (f) \$25—Green;
- (g) \$100—Black;

FIRST SCHEDULE, *contd.*

- (h) \$500—Purple;
- (i) \$1000—Fire Orange; and
- (j) \$5000—Brown.

(6) Each value chip issued by a casino operator must contain identifying characteristics that may appear in any location at least once on each face of the value chip and are applied in a manner which ensures that each identifying characteristic shall be clearly visible and remain a permanent part of the value chip.

(7) The characteristics referred to in paragraph (6) must be visible to surveillance employees using the casino operator's surveillance system and, at a minimum, include—

- (a) the denomination of the value chip, expressed in numbers;
- (b) the name, logo, or other identification of the casino operator issuing the value chip;
- (c) the letters “JA” and the city where the casino is located; and
- (d) the primary colour of the value chip.

(8) In addition to the characteristics specified in paragraph (7), each value chip in a denomination of \$25 or more must contain a design or other identifying characteristic that is unique to the gaming chips manufactured by a particular manufacturer.

(9) Each value chip issued by a casino operator must contain an edge spot, which—

- (a) is applied in a manner which ensures that the edge spot—
 - (i) is clearly visible on the edge and, to the extent required by the Commission, on each face of the value chip; and
 - (ii) remains a permanent part of the value chip;

FIRST SCHEDULE, *contd.*

- (b) is created by using both—
 - (i) the primary colour of the chip; and
 - (ii) one or more secondary colours;
- (c) includes a design, pattern or other feature that an individual with adequate training could readily use to identify, when viewed through the surveillance system of the casino operator, the denomination of the particular value chip when placed in a stack of gaming chips, in the table inventory or in any other location where only the edge of the value chip is visible; provided, however, that the design, pattern or feature created by the primary and secondary colours required under subparagraph (b) shall be sufficient by itself to satisfy the requirements of this subparagraph.

(10) When determining the secondary colours to be used to make the edge spot on a particular denomination of value chip, a casino operator shall, unless otherwise acceptable to the Commission, use only those secondary colours that are reasonably likely to differentiate the casino operator's value chip from the same denomination of value chip issued by any other casino operator.

(11) If a value chip uses a single secondary colour, no other casino operator may use a similar secondary colour as the sole secondary colour on the same denomination of value chip unless it is used in a different pattern or design.

(12) If a value chip uses a combination of two or more secondary colours, no other casino operator may use that identical combination of secondary colours on the same denomination of value chip unless it is used in a different pattern or design.

(13) Any value chip issued by a casino operator in the denomination of—

- (a) less than \$500 must have a uniform diameter of 1.56 inches/4.0 centimeters;

FIRST SCHEDULE, *contd.*

- (b) \$500 must have a uniform diameter of 1.56 inches/4.0 centimeters or 1.69 inches/4.3 centimeters; and
- (c) \$1,000 or more must have a uniform diameter of 1.69 inches/4.3 centimeters.

(14) Each value chip with a denomination below \$25 must contain at least one anti-counterfeiting measure and each value chip with a denomination of \$25 or more must contain at least three anti-counterfeiting measures in addition to those items otherwise specifically required to appear on the face or edge of a value chip.

Nonvalue
chips.

5.—(1) Each nonvalue chip utilized in a casino shall be issued solely for the purpose of gaming at roulette.

(2) Each nonvalue chip issued by a casino operator must contain identifying characteristics that may appear in any location at least once on each face of the gaming chip and shall be applied in a manner which ensures that each characteristic is clearly visible and remains a permanent part of the gaming chip.

(3) The characteristics required under paragraph (4) shall be applied in a manner so as to be visible to surveillance employees using the casino operator's surveillance system.

(4) The identifying characteristics of a nonvalue chip, at a minimum, must include—

- (a) the name, logo, or other identification of the casino operator issuing the nonvalue chip;
- (b) a unique design, insert or symbol that will permit a set of nonvalue chips being used at a particular gaming table to be distinguished from the nonvalue chips being used at every other gaming table in the casino;
- (c) the word "Roulette";
- (d) colour and design combinations so as to readily distinguish the nonvalue chips of each player at a particular gaming table from—
 - (i) the nonvalue chips of every other player at the same gaming table; and

FIRST SCHEDULE, *contd.*

- (ii) the value chips issued by any casino operator.

(5) Each nonvalue chip issued by a casino operator must contain an edge spot, which—

- (a) is applied in a manner which ensures that the edge spot—
 - (i) is clearly visible on the edge and, to the extent required by the Commission, on each face of the nonvalue chip; and
 - (ii) remains a permanent part of the nonvalue chip;
- (b) is created by using the colours for the face of the particular nonvalue chip in combination with one or more other colours that provide a contrast with the colour on the face of the nonvalue chip and that enables the nonvalue chip to be distinguished from the nonvalue chips issued by any other casino operator;
- (c) include a design, pattern or other feature that an individual with adequate training could readily use to identify, when viewing the nonvalue chip through the surveillance system of the casino operator, the player to whom the nonvalue chip has been assigned when the nonvalue chip is placed in a stack of gaming chips or in any other location where only the edge of the nonvalue chip is visible; provided, however, that the design, pattern or feature created by the colours required under subparagraph (5)(b) shall be sufficient by itself to satisfy the requirements of this subparagraph.

Tourna- 6.—(1) If a casino operator conducts table game tournaments,
ment chips. the tournaments shall be conducted using tournament chips.

(2) The identifying characteristics of a tournament chip, at a minimum, must include—

- (a) the name, logo, or other identification of the casino operator using the tournament chip;

FIRST SCHEDULE, *contd.*

- (b) the word “Tournament”;
- (c) the denomination of the chip;
- (d) the phrase “No Cash Value”;
- (e) colour or design combinations so as to readily distinguish the tournament chips from—
 - (i) the nonvalue chips used for the play of roulette in the casino;
 - (ii) the value chips issued by any casino operator; and
 - (iii) poker rake chips.

Poker rake
chips.

7.—(1) The denominations that may be used for poker rake chips are (U.S.) \$2, \$3 or \$4.

(2) The identifying characteristics of a poker rake chip, at a minimum, must include—

- (a) the name, logo, or other identification of the casino operator;
- (b) the words “Poker Rake Chip.”;
- (c) one of the following denominations: (U.S.) “\$2,” “\$3” or “\$4.”;
- (d) colour or design combinations to readily distinguish the poker rake chips from—
 - (i) the nonvalue chips used for the play of roulette in the casino;
 - (ii) the tournament chips used for tournament play in the casino; and
 - (iii) the value chips issued by any casino operators.

Back-up set
of value
gaming
chips.

8.—(1) Each casino operator shall have at least one set of value gaming chips that may be used as a back-up for the (U.S.) \$25, \$100 and \$500 value gaming chips in active use.

FIRST SCHEDULE, *contd.*

(2) Each back-up set of value chips maintained for use by a casino operator must have secondary colours that are different from the secondary colours of the value chips in active use and may use a different shade of the primary colour and all back-up sets of value chips must conform to the colour and design requirements set forth herein.

(3) Each casino operator shall have at least one back-up set of nonvalue chips for each colour utilized in the casino with a design insert or symbol different from the nonvalue chips comprising the primary sets and all back-up sets of nonvalue chips must conform to the colour and design requirements set forth herein.

(4) If a casino operator uses RFID chips for its value or nonvalue chips, the casino operator may request that the Commission waive the requirements in paragraphs (1), (2) or (3), and the request, at a minimum, must include—

- (a) a detailed description of the RFID technology and devices that will be used in the casino;
- (b) a detailed description of how the RPID chips and related equipment will be used in the casino; and
- (c) a detailed explanation of how the use of the RFID chips and related equipment will reduce or eliminate the potential use of counterfeit gaming chips.

Dice. 9.—(1) Except as otherwise provided in paragraph (2), each die used in the play of prescribed table games must—

- (a) be formed in the shape of a perfect cube and of a size no smaller than 0.750 inch/1.9 centimeters on each side nor any larger than 0.775 inch/2.0 centimeters on each side;
- (b) be transparent and made exclusively of cellulose except for the spots, name or logo of the casino operator and serial number or letters contained thereon;
- (c) have the surface of each of its sides perfectly flat and the spots contained in each side flush with the area surrounding them;

FIRST SCHEDULE, *contd.*

- (d) have all edges and corners perfectly square and forming 90° angles;
 - (e) have the texture and finish of each side exactly identical to the texture and finish of all other sides;
 - (f) have its weight equally distributed throughout the cube with no side of the cube heavier or lighter than any other side of the cube;
 - (g) have six sides bearing white circular spots from one to six respectively with the diameter of each spot equal to the diameter of every other spot on the die;
 - (h) have spots arranged so that—
 - (i) the side containing one spot is directly opposite the side containing six spots;
 - (ii) the side containing two spots is directly opposite the side containing five spots; and
 - (iii) the side containing three spots is directly opposite the side containing four spots;
 - (i) each spot shall be placed on the die by drilling into the surface of the cube and filling the drilled-out portion with a compound which is equal in weight to the weight of the cellulose drilled out and which forms a permanent bond with the cellulose cube, and extends into the cube exactly the same distance as every other spot extends into the cube to an accuracy tolerance of .0004 of an inch/.001 of a centimeter; and
 - (j) have imprinted or impressed thereon a serial number or letters and the name or logo of the casino operator in whose casino the die is being used.
- (2) Dice used in the table games of pai gow must comply with the requirements of paragraph (1) except as follows—
- (a) each die must be formed in the shape of a perfect cube and of a size no smaller than .637 inch/1.618

FIRST SCHEDULE, *contd.*

centimeters on each side nor any larger than .643 inch/
1.633 centimeters on each side;

- (b) instead of the name or logo of the casino operator, a casino operator may have an identifying mark Imprinted or impressed on each die that is acceptable to the Commission; and
- (c) the spots on each die do not have to be equal in diameter.

Cards. 10.—(1) Cards used in the play of prescribed table games must be in decks of 52 cards with each card identical in size and shape to every other card in the deck.

(2) Nothing herein shall prohibit a manufacturer from manufacturing decks of cards with one or more jokers contained therein; provided, however, that the jokers may not be used by the casino operator in the play of any game unless authorized by the rules of the game.

(3) Each deck must be composed of cards in four suits: diamonds, spades, clubs and hearts.

(4) Each suit shall be composed of 13 cards: ace, king, queen, jack, 10, 9, 8, 7, 6, 5, 4, 3, 2. The face of the ace, king, queen, jack and 10 may contain an additional marking (invisible to the naked eye) which will permit a dealer, prior to exposing his hole card at the game of Blackjack, to determine through the use of an electronic card reader device if the value of the hole card gives the dealer a Blackjack.

(5) The backs of each card in a deck must be identical and no card may contain any marking, symbol or design that will enable a person to know the identity of any element printed on the face of the card or that will in any way differentiate the back of the card from any other card in the deck.

(6) The backs of all cards in a deck shall be designed to diminish as far as practical the ability of any person to place concealed markings thereon.

FIRST SCHEDULE, *contd.*

(7) The design to be placed on the backs of cards used by a casino operator must contain the name or logo of the casino operator.

(8) Each package of cards shall be sealed in a manner to provide evidence of any tampering with the package. If multiple decks of cards are packaged and sealed in a set, the package must have a label that indicates or contains a window that reveals an adequate description of the contents of the package, including—

- (a) the name of the casino operator for which the cards were manufactured;
- (b) the games for which the cards are to be used;
- (c) the colours of the backs of the cards;
- (d) the date that the cards were manufactured; and
- (e) the total number of cards in the set.

Craps table. 11.—(1) Craps shall be played on an oblong table with rounded corners and high walled sides.

(2) A craps table shall not be larger than 14 feet in length.

(3) The layout for a craps table shall contain, at a minimum the following—

- (a) the name or logo of the casino operator offering the game; and
- (b) specific areas designated for the placement of permitted wagers.

(4) Each craps table must have a drop box and a tip box attached to the table in respective locations acceptable to the Commission.

Blackjack table. 12.—(1) Blackjack shall be played at a table having on one side places for the players, and on the opposite side, a place for the dealer.

FIRST SCHEDULE, *contd.*

(2) The layout for a blackjack table shall contain, at a minimum—

- (a) the name or logo of the casino operator offering the game; and
- (b) no more than seven (7) specific areas designated for the placement of wagers.

(3) The following must be inscribed on the blackjack layout—

- (a) “blackjack pays 3 to 2” or similar language;
- (b) a short, plain statement as to when the dealer must draw and stand; and
- (c) “insurance pays 2 to 1” or similar language.

(4) Each blackjack table shall have a drop box and a tip box attached to it in respective locations acceptable to the Commission.

(5) To collect the cards at the conclusion of a round of play, each blackjack table must have a discard rack securely attached to the top of the dealer’s side of the table or in another location acceptable to the Commission and the height of each discard rack must either—

- (a) equal the height of the cards, stacked one on top of the other, contained in the total number of decks that are to be used in the dealing shoe at that table;
- (b) be taller than the height of the total number of decks being used if the discard rack has a distinct and clearly visible mark on its side to show the exact height for a stack of cards equal to the total number of cards contained in the number of decks to be used in the dealing shoe at that table; or
- (c) such height and other physical dimensions as are acceptable to the Commission.

Baccarat
table.

13.—(1) Baccarat shall be played on a table having numbered places for ten to 14 seated players.

FIRST SCHEDULE, *contd.*

(2) The layout for a baccarat table shall contain at a minimum—

- (a) the name or logo of the casino operator offering the game;
- (b) specific areas designated for the placement of wagers on permitted hands;
- (c) numbered areas that correspond to the seat numbers for the purpose of marking vigorish unless the dealer, in accordance with the casino operator's table games rules submissions, collects the vigorish from a player at the time the winning payout is made; and
- (d) an area designated for the placement of cards for each permitted hand.

(3) Each baccarat table must have a drop box and a tip box attached to the table in respective locations acceptable to the Commission.

(4) Each baccarat table must have a discard bucket on the dealer's side of the table in a location acceptable to the Commission.

Minibac-
carat table.

14.—(1) Minibaccarat shall be played on a table having a place for the dealer on one side and on the opposite side, numbered places for a maximum of nine seated players.

(2) The layout for a minibaccarat table shall contain, at a minimum—

- (a) the name or logo of the casino operator offering the game;
- (b) a phrase that states the payout odds for Tie Bets;
- (c) specific areas designated for the placement of wagers on permitted hands;
- (d) numbered areas that correspond to the seat numbers for the purpose of marking vigorish unless the dealer, in accordance with the casino operator's table games

FIRST SCHEDULE, *contd.*

rules submissions collects the vigorish from a player at the time the winning payout is made; and

- (e) an area designated for the placement of cards for each permitted hand.

(3) Each minibaccarat table must have a discard rack securely attached to the top of the dealer's side of the table.

Roulette
table.

15.—(1) Roulette shall be played on a table having a roulette wheel of at least 30 inches/76.2 centimeters in diameter at one end of the table and a roulette layout imprinted on the opposite end of the table.

(2) A single zero roulette wheel must have 37 equally spaced compartments around the wheel where the roulette ball may come to rest.

(3) The roulette wheel must also have a ring of 37 equally spaced areas to correspond to the position of the compartments with one marked zero and coloured green and the others marked 1 to 36 and coloured alternately red and black.

(4) The numbers referred to in subparagraph (3) must be arranged clockwise around the wheel in the following order: 0, 32, 15, 19, 4, 21, 2, 25, 17, 34, 6, 27, 13, 36, 11, 30, 8, 23, 10, 5, 24, 16, 33, 1, 20, 14, 31, 9, 22, 18, 29, 7, 28, 12, 35, 3 and 26.

(5) The colour of each compartment must either be a corresponding colour to those depicted on the ring or a neutral colour.

(6) A double zero roulette wheel must have 38 equally spaced compartments around the wheel where the roulette ball may come to rest.

(7) The roulette wheel must also have a ring of 38 equally spaced areas to correspond to the position of the compartments with one marked zero and coloured green, one marked double-zero (00) and coloured green, and the others marked 1 to 36 and coloured alternately red and black.

FIRST SCHEDULE, *contd.*

(8) The numbers referred to in subparagraph (7) must be arranged clockwise around the wheel in the following order: 0, 28, 9, 26, 30, 11, 7, 20, 32, 17, 5, 22, 34, 15, 3, 24, 36, 13, 1, 00, 27, 10, 25, 29, 12, 8, 19, 31, 18, 6, 21, 33, 16, 4, 23, 35, 14 and 2.

(9) The colour of each compartment must either be a corresponding colour to those depicted on the ring or a neutral colour.

(10) The layout for a roulette table shall contain, at a minimum—

- (a) the name or logo of the casino operator offering the game; and
- (b) specific areas for the placement of permitted wagers.

(11) Each roulette table shall have a drop box and a tip box attached to the table in locations acceptable to the Commission.

Roulette balls.

16. Balls used in roulette must be made completely of a non-metallic substance and not be less than .75 inches/1.90 centimeters nor more than .875 inches/2.222 centimeters in diameter.

Big six wheel.

17.—(1) Big six-wheel gaming shall be conducted using a circular wheel at least 5 feet in diameter.

(2) The rim of the wheel referred to in subparagraph (1) must be divided into 54 equally spaced sections with 23 sections containing a (U.S.) \$1 symbol, 15 sections containing a (U.S.) \$2 symbol, eight sections containing a (U.S.) \$5 symbol, four sections containing a (U.S.) \$10 symbol, two sections containing a (U.S.) \$20 symbol, one section containing a picture of a flag, the name or logo of the casino operator or other unique symbol, and one section containing a picture of a joker or other unique symbol and the sections must be covered with glass.

(3) The sections required by subparagraph (2) must be arranged clockwise around the rim of the wheel in the following order: joker, (U.S.) \$1, \$2, \$1, \$5, \$2, \$1, \$10, \$1, \$5, \$1, \$2,

FIRST SCHEDULE, *contd.*

\$1, \$20, \$1, \$2, \$1, \$5, \$2, \$1, \$10, \$1, \$2, \$5, \$1, \$2, \$1, flag or logo, \$2, \$5, \$2, \$1, \$2, \$1, \$10, \$1, \$5, \$1, \$2, \$1, \$20, \$1, \$2, \$1, \$5, \$2, \$1, \$10, \$1, \$2, \$5, \$1, \$2 and \$1.

(4) A casino operator may use symbols that depict fruit or other themed symbols in lieu of the dollar symbols specified in subparagraphs (2) and (3).

(5) Each section of the wheel referred to in subparagraph (1) must also display the permitted payout odds for the wager.

(6) The wheel referred to in subparagraph (1) must contain a clapper capable of selecting a particular section of the wheel upon the conclusion of the spin.

Big six
table.

18.—(1) The layout for a big six wheel table shall contain, at a minimum, the following—

- (a) the name or logo of the casino operator offering the game;
- (b) spaces which may be used by patrons to place their wagers, which contain—
 - (i) symbols for (U.S.) \$1, \$2, \$5, \$10, and \$20 or such other symbols corresponding to the big six wheel;
 - (ii) a flag, the name or logo of the casino operator or other unique symbol, as it appears on the big six wheel; and
 - (iii) a joker or other unique symbol as it appears on the big six wheel; and
- (c) the payout odds for each permitted wager.

(2) Each big six wheel table must have a drop box and a tip box attached to the table in respective locations acceptable to the Commission.

Pai gow
table.

19.—(1) Pai gow shall be played at a table having on one side places for six players and on the opposite side a place for the dealer.

FIRST SCHEDULE, *contd.*

(2) The layout for a pai gow table shall contain, at a minimum—

- (a) six separate numbered betting areas for the players at the table;
- (b) a separate area, located to the left of the dealer, for the placement of the four tiles known as the dead hand; and
- (c) the name or logo of the casino operator offering the game.

(3) Each pai gow table must have a drop box and a tip box attached to it in respective locations acceptable to the Commission.

Pai gow
dice shaker. 20. The pai gow shaker used to shake the dice in the game of pai gow shall be designed and constructed to maintain the integrity of the game and, at a minimum, adhere to the following specifications—

- (a) the pai gow shaker must be capable of housing three dice and must be designed to prevent the dice from being seen while being shaken by the dealer; and
- (b) the pai gow shaker must have the name or logo of the casino operator thereon.

Pai gow
tiles. 21.—(1) Pai gow shall be played with a set of 32 tiles rectangular tiles and each tile in a set must be identical in size and shading to every other tile in the set.

(2) Each pai gow tile used must—

- (a) be made of a non-transparent black material, formed in the shape of a rectangle, and be no smaller than 2.5 inches/6.4 centimeters in length, 1 inch/2.54 centimeters in width and .375 of an inch/.952 of a centimeter in thickness;
- (b) have the surface of each of its sides perfectly flat, except that the front side of each tile must contain

FIRST SCHEDULE, *contd.*

spots which extend into the tile exactly the same distance as every other spot;

- (c) have on the back or front of each tile an identifying feature unique to each casino operator;
- (d) have an identical texture and finish on each side, with the exception of the front side containing the spots;
- (e) have no tile within a set contain any marking, symbol or design that enables a person to know the identity of any element on the front side of the tile or that will distinguish any tile from any other tile within a set; and
- (f) have identifying spots on the front side of the tiles which are either red or white or both.

(3) Each set of tiles must be composed of 32 tiles with the requisite identifying spots.

(4) Each set of tiles shall be packaged separately and completely sealed in such a manner so that any tampering shall be evident.

Sic bo
table.

22.—(1) Each sic bo table must have an electrical device where the numeric value of each die used in conducting the game of sic bo will be entered by the dealer and an area that depicts all permitted wagers.

(2) The layout for a sic bo table shall contain, at a minimum—

- (a) the name or logo of the casino operator offering the game;
- (b) specific areas designated for the placement of permitted wagers; and
- (c) the payout odds currently being offered.

(3) Each sic bo table must have a drop box and a tip box attached to it in respective locations acceptable to the Commission.

FIRST SCHEDULE, *contd.*

Sic bo dice
shaker.

23.—(1) The sic bo shaker used to shake the dice in the game of sic bo shall be designed and constructed to maintain the integrity of the game and, at a minimum, adhere to the following specifications—

- (a) a manual sic bo shaker must have—
 - (i) a compartment to secure the dice and a separate cover which conceals the dice while the dealer is shaking the sic bo shaker the compartment to secure the dice must be transparent and the cover which conceals the dice must be opaque;
 - (ii) the capability of being sealed or locked in order to ensure the integrity of the dice contained inside the sic bo shaker; and
 - (iii) the sic bo shaker must have the name or logo of the casino operator imprinted or impressed thereon;
- (b) an automated sic bo shaker may be used provided that—
 - (i) the shaker meets the requirements of subparagraphs (1)(a)(i) and (1)(a)(ii); and
 - (ii) the shaker, its location on the sic bo table and acceptable procedures for shaking the dice are acceptable to the Commission.

(2) Each sic bo table must have a drop box and a tip box attached to the table in locations acceptable to the Commission.

Casino war
table.

24.—(1) Casino war shall be played at a table having betting positions for no more than seven players on one side of the table and a place for the dealer on the opposite side of the table.

(2) The layout for a casino war table shall contain, at a minimum—

- (a) the name or logo of the casino operator offering the game;

FIRST SCHEDULE, *contd.*

- (b) a separate designated betting area at each betting position for the placement of permitted wagers; and
- (c) the payout odds for a tie wager and a war wager.

(3) Each casino war table must have a drop box and a tip box attached to the table in respective locations acceptable to the Commission.

Red dog
table.

25.—(1) Red dog shall be played at a table having on one side, places for no more than seven players, and on the opposite side, a place for the dealer.

(2) The layout for a red dog table shall contain, at a minimum—

- (a) the name or logo of the casino operator offering the game;
- (b) two separate designated betting areas for each player, clearly marked to distinguish between the original wager and the raise wager and situated so that the betting area for the raise wager is closer to the player than the betting area for the original wager;
- (c) an area designated for the placement of the first, second and third card; and
- (d) the payout odds currently being offered.

(3) Each red dog table must have a drop box and a tip box attached to the table in respective locations acceptable to the Commission.

Poker table.

26.—(1) Poker shall be played on a table which is oval in shape and which has places for up to ten players and a dealer.

(2) The layout for a poker table shall contain, at a minimum—

- (a) the name or logo of the casino operator offering the game; and

FIRST SCHEDULE, *contd.*

- (b) a designated holding area located to the right of the dealer for the collection of the rake prior to final placement of the rake in the drop box.
- (3) Each poker table must have a drop box and a tip box attached to the table in respective locations acceptable to the Commission.

SECOND SCHEDULE

(Regulations 11(5),
12(2), 20, 25(3), 26(3),
27(3), 32(2), 37(3),
37(3), 40(2), 41(2),
44(7), 54(6), 55(8),
56(8), 57(7), 58(9),
59(6), 60(6), 61(7),
62(8), 63(7), 64(9),
65(6), 67, 71(2), 82(1)
83 and 84(2))

PART A

Offences and Penalties

First Column —	Second Column —	Third Column —
Brief Description of Offence —	Relevant Regulation —	Penalty —
Casino operator amends its internal control standards without the approval of the Commission	11(5)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Failure of casino operator to comply with the approved internal control standards or any revised versions thereof	12(2)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.

SECOND SCHEDULE, *contd.*

First Column	Second Column	Third Column
Brief Description of Offence	Relevant Regulation	Penalty
Failure of casino operator to comply with regulations 17, 18 or 19	20	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence by casino operator or external auditor who contravenes regulation 25	25(3)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence by external auditor or former external auditor who contravenes regulation 26(2)	26(3)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence by casino operator or external auditor who contravenes regulation 27	27(3)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars or to

SECOND SCHEDULE, *contd.*

First Column —	Second Column —	Third Column —
Brief Description of Offence —	Relevant Regulation —	Penalty —
		imprisonment for a term not exceeding six months or to both such fine and imprisonment.
Failure of casino operator to comply with regulation 32(1)	32(2)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Contravention of regulation 37(1) or (2) by casino operator	37(3)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Tampering with or doing something so as to compromise or adversely affect any image or video recorded by, or the proper functioning of, any part of a casino surveillance system, in contravention of regulation 40(1)	40(2)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.

SECOND SCHEDULE, *contd.*

First Column	Second Column	Third Column
Brief Description of Offence	Relevant Regulation	Penalty
Contravention of regulation 41(2)	41(1)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Tampering with or doing anything so as to compromise or adversely affect any part of the electronic monitoring system or the proper functioning thereof	44(7)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence by casino operator who uses or permits the use of any gaming equipment in a casino without the approval of the Commission or in breach of any condition of approval	54(6)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence by a casino operator of using or permitting the use of any gaming equipment in a	55(8)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to

SECOND SCHEDULE, *contd.*

First Column 	Second Column 	Third Column
Brief Description of Offence 	Relevant Regulation 	Penalty
casino without the approval of the Commission or in breach of any condition of approval		imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence by a casino operator who uses or permits the use of any gaming equipment in a casino without the approval of the Commission	56(8)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence by a casino operator who uses or permits the use of any modified gaming equipment in a casino without the approval of the Commission or in breach of any condition of approval	57(7)	On summary conviction in a Parish Court to a fine not exceeding three million dollars or to imprisonment for a term not exceeding six months or to both such fine and imprisonment.
Offence by a casino operator of modifying or permitting the modification of any approved item or class gaming equipment unless the casino operator	58(9)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six

SECOND SCHEDULE, *contd.*

First Column	Second Column	Third Column
Brief Description of Offence	Relevant Regulation	Penalty
has applied for and obtained the Commissioner's prior written approval, in contravention of section 58		months, or to both such fine and imprisonment.
Offence by a casino operator who uses or permits the use of an item or class of gaming equipment for which approval has been revoked or suspended by the Commission	59(6)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence by casino operator who uses or permits the use of any gaming machine in a casino without a gaming machine licence or in breach of any condition of the gaming machine licence	60(6)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence by casino operator who uses or permits the use of any gaming machine in a casino without a gaming machine licence issued pursuant to regulation 61, or in breach of any condition of such a licence	61 (7)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.

SECOND SCHEDULE, *contd.*

First Column	Second Column	Third Column
Brief Description of Offence	Relevant Regulation	Penalty
Offence by casino operator who uses or permits the use of any gaming machine in a casino without a gaming machine licence issued pursuant to regulation 62, or in breach of any condition of such a licence	62(8)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence of casino operator who uses or permits the use of any modified gaming machine in a casino without the approval of the Commission under regulation 63 or in breach of any condition of the gaming licence as amended	63(7)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence of contravening section 64	64(9)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence by casino operator who uses or permits the use	65(6)	On summary conviction in a Parish Court, to a

SECOND SCHEDULE, *contd.*

First Column	Second Column	Third Column
Brief Description of Offence	Relevant Regulation	Penalty
of a gaming machine for which the licence has been revoked or suspended by the Commission		fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence by casino operator of permitting a person who is in a state of intoxication to participate in any gaming activity within its casino premises	67	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence of using chips for a purpose other than a purpose under regulation 71(1)	71(2)	On summary conviction in a Parish Court, to a fine not exceeding five hundred thousand dollars, or to imprisonment for a term not exceeding three months, or to both such fine and imprisonment.
Offence by a person who is employed in a specified office who contravenes regulation 78, 79 or 80	82(1)	On summary conviction in a Parish Court, to a fine not exceeding five hundred thousand

SECOND SCHEDULE, *contd.*

First Column —	Second Column —	Third Column —
Brief Description of Offence —	Relevant Regulation —	Penalty —
		dollars, or to imprisonment for a term not exceeding three months, or to both such fine and imprisonment.
Contravention of duties of casino operator	83	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.
Offence of cheating at play	84(2)	On summary conviction in a Parish Court, to a fine not exceeding three million dollars, or to imprisonment for a term not exceeding six months, or to both such fine and imprisonment.

PART B

Offences in respect of which liability to conviction may
be discharged by payment of fixed penalty

First Column	Second Column	Third Column
Brief Description of Offence	Relevant Regulation	Penalty
Casino operator amends its internal control standards without the approval of the Commission	11(5)	Two million dollars (\$2,000,000.00)
Failure of casino operator to comply with the approved internal control standards or any revised versions thereof	12(2)	Two million dollars (\$2,000,000.00)
Failure of casino operator to comply with regulations 17, 18 or 19	20	Two million dollars (\$2,000,000.00)
Failure of casino operator to comply with regulation 32(1)	32(2)	Two million dollars (\$2,000,000.00)
Contravention of regulation 37(1) or (2) by casino operator	37(3)	Two million dollars (\$2,000,000.00)
Offence by casino operator who uses or permits the use of any gaming equipment in a casino without the approval of the Commission or in breach of any condition of approval	54(6)	Two million dollars (\$2,000,000.00)

SECOND SCHEDULE, *contd.*

First Column 	Second Column 	Third Column
Brief Description of Offence 	Relevant Regulation 	Penalty
Offence by a casino operator of using or permitting the use of any gaming equipment in a casino without the approval of the Commission or in breach of any condition of approval	55(8)	Two million dollars (\$2,000,000.00)
Offence by a casino operator who uses or permits the use of any gaming equipment in a casino without the approval of the Commission	56(8)	Two million dollars (\$2,000,000.00)
Offence by casino operator who uses or permits the use of any gaming machine in a casino without a gaming machine licence or in breach of any condition of the gaming machine licence	60(6)	Two million dollars (\$2,000,000.00)
Offence by casino operator who uses or permits the use of any gaming machine in a casino without a gaming machine licence issued pursuant to regulation 61, or in breach of any	61(7)	Two million dollars (\$2,000,000.00)

SECOND SCHEDULE, *contd.*

First Column _____	Second Column _____	Third Column _____
Brief Description of Offence _____	Relevant Regulation _____	Penalty _____
condition of such a licence		
Offence by casino operator who uses or permits the use of any gaming machine in a casino without a gaming machine licence issued pursuant to regulation 62, or in breach of any condition of such a licence	62(8)	Two million dollars (\$2,000,000.00)
Offence of casino operator who uses or permits the use of any modified gaming machine in a casino without the approval of the Commission under regulation 63 or in breach of any condition of the gaming licence as amended	63(7)	Two million dollars (\$2,000,000.00)
Offence of contravening section 64	64(9)	Two million dollars (\$2,000,000.00)
Offence by casino operator who uses or permits the use of a gaming machine for which the licence has been revoked or suspended by the Commission	65(6)	Two million dollars (\$2,000,000.00)

SECOND SCHEDULE, *contd.*

First Column 	Second Column 	Third Column
Brief Description of Offence 	Relevant Regulation 	Penalty
Offence of using chips for a purpose other than a purpose under regulation 71(1)	71(2)	Three hundred and fifty thousand dollars (\$350,000.00)
Offence by a person who is employed in a specified office who contravenes regulation 79 or 80	82(1)	Three hundred and fifty thousand dollars (\$350,000.00)
Contravention of duties of casino operator	83	Two million dollars (\$2,000,000.00)

THIRD SCHEDULE (Regulations 53(1)(c))*Gaming Machine Tokens Technical Standards and Requirements*

1. These technical standards and requirements shall apply to gaming machine tokens used in a casino.

2.—(1) Each casino operator may issue gaming machine tokens having two faces and an edge that are—

- (a) designed for gaming use in the hoppers of the casino operator's gaming machines;
- (b) capable, upon insertion into and recognition by the coin acceptor of a designated gaming machine operated by the casino operator that issued the gaming machine token, of activating the play of that gaming machine; and
- (c) incapable of activating play at any gaming machine other than a gaming machine operated by the casino operator that issued the gaming machine token.

(2) Each gaming machine token shall be designed so that it—

- (a) clearly identifies the name or trade name and location of the issuing casino operator;
- (b) clearly states its face value;
- (c) contains on at least one face statement that notifies a patron that the gaming machine token will be accepted to activate play only in gaming machines operated by the casino operator that issued it;
- (d) contains the statement "Not Legal Tender";
- (e) is not deceptively similar to any current or past coin of Jamaica or the United States of America or another foreign country;
- (f) is of a size, shape and weight or has other characteristics which physically prevents its use in vending machines or other machines designed to be operated by money, except gaming machines; and
- (g) incorporates such anti-counterfeiting features and other security measures as the Commission may require including, without limitation, for gaming machine tokens in a denomination greater

THIRD SCHEDULE, *contd.*

than U.S.\$500.00, high security coin acceptor technology for casino operator and denomination recognition.

(3) A casino operator may issue such denominations of gaming machine tokens as the Commission may permit.

(4) A sample gaming machine token manufactured in accordance with these technical standards and requirements shall be submitted to the Commission prior to use of any such tokens in a casino.

(5) No casino operator shall issue, use or allow a patron to use in its casino any gaming machine token that it knows, or reasonably should know, is materially different from the sample of that gaming machine token submitted to the Commission.

Dated this 3rd day of December, 2025.

RYAN KWESI-REID
Chairman of the Commission.

Approval: FAYVAL WILLIAMS
Minister of Finance and the Public Service.